



.UNO TLD STARTUP PLAN
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Introduction

This Plan has been developed to describe the Launch Program for the .UNO Top Level Domain ("TLD") by Dot Latin LLC ("Registry Operator"). The Launch Program has been designed to:

- provide certain protections to the various entities described in this document;
- comply with ICANN's requirements for the TLD; and
- to prioritize certain Applications for domain names.

The Launch Program will consist of a number of different periods, each of which is described in this document. Specific information and requirements for those wishing to participate in the launch of the TLD, are detailed in relation to each of those periods.

The Sunrise process provides for the introduction of the TLD in an orderly and equitable manner. Its purpose is to give reasonable protection and priority to stakeholders and certain prior rights holders, as well as to deter abusive and bad faith registrations. The TLD Sunrise policies are also designed to facilitate reliability for ICANN Accredited Registrars and the TLD Community and fair competition amongst registrants. It is intended to create a stable and effective launch and registration process for the benefit of various stakeholders and the Internet community at large. The single phase Sunrise process will be executed by the Registry Operator in accordance with the plan and policy set forth in this document.

The Sunrise process described in this document is derived from the framework referenced in the Registry Agreement with ICANN. This document forms the complete plan, policy and process adopted by the Registry Operator for the launch of the TLD.

Background:

ICANN requires that the Registry Operator, in the management of the TLD, implement certain Rights Protection Mechanisms (often referred to as RPMs) to discourage or prevent registration of domain names that violate or abuse another party's legal rights.

Rights Protection Mechanisms may exist in different forms dependent on the stage or period of operation of the TLD. Some Rights Protection Mechanisms exist for a defined period of time, while others may subsist or become active as a result of certain conditions.

Details about ICANN's requirements for Rights Protection Mechanisms can be found on the ICANN website at the following link <http://newgtlds.icann.org/en/about/trademark-clearinghouse>.

Rights Protection Mechanisms and the Trademark Clearinghouse

ICANN has established the Trademark Clearinghouse and associated processes and procedures

so that the Registry Operator can comply with its obligation to implement Rights Protection Mechanisms.

ICANN has appointed providers, the TMCH Sunrise and Claims Operator(s), to operate the Trademark Clearinghouse. Registry Operator's implementation of the Service has been integrated and tested with the TMCH Sunrise and Claims Operator. Information about the Trademark Clearinghouse and the TMCH Sunrise and Claims Operator can be found at the following link <http://trademark-clearinghouse.com/>.

Where applicable the Registry Operator's role is to verify the information provided by a Registrar to the Registry Operator, with that information that is contained in the Trademark Clearinghouse. The Registry Operator does not make any decisions about the validity or use of a mark or its inclusion in the Trademark Clearinghouse

Purpose

The purpose of this plan is to describe our Launch Program for the TLD. This Launch Program has been designed such that it facilitates a fair, orderly and equitable introduction for the TLD while granting priority to certain rights holders. Additionally, it will act as a deterrent to abusive and bad faith registrations.

This document defines the implemented Launch Program by describing, amongst other things:

- The terms by which eligible parties may submit an Application during the Launch Program; and
- The manner in which Applications will be processed, validated, and allocated.

This plan applies to persons or entities submitting an Application and Registrars.

Definitions

ASCII means the American standard code for information interchange.

Allocation means the method by which a domain name is created and assigned to an Applicant, Allocated shall have a corresponding meaning.

Applicant means a natural person, company, or organization submitting a Sunrise or Landrush Application.

Application means the complete and technically correct request for a domain name, which complies with this plan, policies and any other policy issued by Registry Operator, ICANN or contracted third parties with Registry Operator to perform or support registry related functions.

Auction Provider refers to Sedo.com Inc. and incorporates into this agreement their [Terms of Service](#) related to the TLD Auction process.

Claims Notice means a notice provided to an Applicant indicating that the applied for Label is a Trademark Match to a Trademark Record in the Trademark Clearinghouse.

Claims Services means the services that collectively provide:

- Applicants with a Claims Notice, and
- Trademark Holders, with a corresponding Trademark Record, with notice that a Label that is a

Trademark Match to the Trademark Record is Allocated.

Claims Period means any period during which the Claims Services are provided.

Complainant is a person (legal or natural) who makes a complaint under this Plan.

Domain Name means a domain name in and maintained by the Registry Operator's database consisting of at least the Domain Name Label and TLD together, separated by a dot (e.g., "second.top").

Domain Name Label means the characters to the left of the dot that precedes the TLD (e.g., in the Domain Name "second.top", "second" is the label).

Eligible for Allocation means a domain name that Registry Operator may assign, designate or otherwise earmark to an Applicant following technical substantiation and conclusion of any applicable auction proceedings.

General Availability means the point in time following which requests to register a domain

name may be received from any eligible party on a first come, first served basis.

General Registration means the point in time after the conclusion of the Sunrise Period in which domain names are generally available for registration by all interested parties that are qualified to register domain names in the TLD.

ICANN means the Internet Corporation for Assigned Names and Numbers, its successors and assigns.

ICANN Registry Agreement Date refers to the date on which Registry Operator executed the new gTLD Registry Agreement for the TLD with ICANN and shall mean 11 September 2013.

Identical Match is when the domain name label is an identical match to the trademark, meaning that the label consists of the complete and identical textual elements of the mark in accordance with section 4.2.1 of the TMCH Guidelines. In this regard:

a) For a trademark exclusively consisting of letters, words, numerals and/or special characters: the recorded name of the mark is an identical match to the reported name as long as all characters are included in the trademark record provided to the TMCH and in the same order in which they appear on the trademark certificate.

b) For a marks that do not exclusively consist of letters, words, numerals, or special characters: the recorded name of the trademark is an identical match to the reported name as long as the name of the trademark includes letters, words, numerals, keyboard signs, and punctuation marks that are:

- (i) predominant;
- (ii) clearly separable or distinguishable from the device element; and
- (iii) all predominant characters are included in the trademark record submitted to the

TMCH in the same order they appear in the mark.

IDN means Internationalized Domain Name. Registry Operator is authorized by ICANN to offer the TLD in Spanish.

Label means a string of characters used to form part of a domain name.

Landrush Period means a period between the Sunrise Period and General Availability during which Applications for a domain name may be received from any interested eligible party.

Launch Program means the Sunrise Period and the Landrush Period described in this document but does not include General Availability.

Panelist is the person or organization appointed by the Provider to provide a written decision in relation to a dispute arising under this Plan.

Respondent is the applicant or registrant of the domain name(s), or the DPML account holder subject to a complaint under this Plan.

Registrar means a Domain Name registrar that is (i) accredited by ICANN and (ii) has entered into a Registry-Registrar Agreement with the Registry Operator for the TLD.

Registry Operator means the .UNO Top Level Domain owned and operated by Dot Latin LLC.

Registry Website refers to www.nic.uno or other TLD-specific URL directed from such website.

Service means the services that Registry Operator provides in relation to the TLD.

SMD File means the Signed Mark Data file provided by the TMCH Sunrise and Claims Operator to a holder of a Validated Mark which is encoded with information such as the Labels that may be Allocated during a Sunrise Period and signifies that the TMCH has verified that the trademark contained in the SMD File meets the requirements for inclusion in the TMCH in accordance with TMCH Guidelines in force at the time when a complaint under this Plan is filed.

Sunrise Application means the non-transferrable, complete, technically correct request for a Domain Name Registration submitted by a Registrar to the Registry during Sunrise.

Sunrise Dispute Resolution Process Provider is the dispute resolution provider appointed by Registry Operator to administer resolution of disputes arising under this Plan is the National Arbitration Forum ("NAF") and their applicable policies are located is <http://adrforum.com>, and are incorporated by reference herein.

Sunrise-Eligible Rights Holders means Trademark Holders who have been issued with a SMD File from the TMCH Sunrise and Claims Operator and meet the Sunrise Eligibility Requirements specified in this Plan.

Sunrise Eligibility Requirements means the requirements outlined in this Plan that an Applicant must meet to participate in the Sunrise Period.

Sunrise Registration means a domain name Allocated to a Sunrise-Eligible Rights Holder and applied for during the Sunrise Period.

Sunrise Period means the period during which Sunrise-Eligible Rights Holders have the opportunity to submit an Application for a domain name in the TLD prior to the Landrush Period and General Availability.

TLD means Top Level Domain and for the purpose of this Plan the TLD shall be UNO.

TMCH means the Trademark Clearinghouse, which is the mechanism made available for the validation and database management of rights protected terms, typically trademarks. See (<http://www.trademark-clearinghouse.com>).

TMCH Guidelines are the guidelines published by the TMCH for mark holders and agents to inform them about the eligibility requirements for inclusion of marks in the TMCH and participation in sunrise services (currently found at <http://www.trademark-clearinghouse.com>).

TMCH Sunrise and Claims Operator means the providers appointed by ICANN to serve as the Trademark Clearinghouse by accepting, authenticating, validating and facilitating the transmission of information related to certain trademarks.

Trademark Clearinghouse means the central repository for information to be authenticated, stored, and disseminated, pertaining to the rights of Trademark Holders.

Trademark Clearinghouse Guidelines means the guidelines which can be found at the following link <http://www.trademark-clearinghouse.com> (as may be updated from time to time) which provide an overview of the requirements for the inclusion of trademarks in the Trademark Clearinghouse and the issuance of a SMD File.

Trademark Holder means holders of marks that have been verified by the TMCH Sunrise and Claims Operator as meeting the requirements specified in the Trademark Clearinghouse Guidelines.

Trademark Match means that a Label is a match to a trademark, as described in the Trademark Clearinghouse Guidelines.

Trademark Record means a complete and correct set of information concerning a trademark or other mark submitted to the Trademark Clearinghouse.

Validated Mark means a mark that has been verified by the TMCH Sunrise and Claims Operation as meeting the requirements specified in the Trademark Clearinghouse Guidelines including those relating to proof of use.

We, us and our refers to Dot Latin LLC as the .UNO Registry Operator or our designated representatives.

Launch Schedule

The following is a brief overview of each of the periods that will be implemented in launching the TLD.

These periods are described in greater detail in the relevant sections of this document. This Plan is not applicable to General Availability.

.UNO Registry Launch Schedule						
Phase	Duration	Claims Period	Start Date	Start Time UTC	End Date	End Time UTC
Sunrise (End Date)	60 days	No	12/09/2014	15:00:00:00	002/06/2014	15:00:00:00
Sunrise Quiet (read only and run check commands are allowed, running create commands not allowed)	3 days	No	02/07/2014	15:00:00:00	02/09/2014	15:00:00:00
Landrush	30 days	Yes	02/10/2014	15:00:00:00	03/11/2014	15:00:00:00
Landrush Quiet	3 days	No	03/12/2014	15:00:00:00	03/014/2014	15:00:00:00
General Availability	n/a	Yes - Concludes on 06/12/14 at 15:00:00:00	03/15/2014	15:00:00:00	n/a	n/a

Sunrise Period

Scope and Timing:

Registry Operator will offer a sixty (60) day End Date Sunrise Period, specifically in relation to Rights Protection Mechanisms. The Sunrise Period allows trademark holders the ability to secure their trademarks in a .UNO TLD prior to the Landrush Period and General Availability, when domain names may be registered by the general public. During the Sunrise Period, only SMD File holders (or their agents) are allowed to submit Sunrise Application(s). Successful Sunrise Registration(s) will be allocated to trademark holders after the Sunrise Period ends unless two or more Sunrise Applicants apply for the same TLD. In that case, the Sunrise Applicants will resolve contentions through an auction process with the Registry Operator's authorized Auction Provider.

Application Process:

The following process applies to Sunrise Applications:

SMD Files submitted with Sunrise Applications are validated by Registry Operator, via Neustar, Inc.'s ("Registry Service Provider") systems.

Sunrise Applications missing a valid SMD File or containing an invalid SMD File will be rejected by the Registry Operator, via the Registry Service Provider.

Domain Names will be allocated to the Applicant, after the Sunrise Period ends, for which valid Sunrise Application(s) have been received, that:

- (1) meet the Sunrise Registration eligibility criteria described herein; and
- (2) were submitted in accordance with Registry Policies, ICANN Requirements, and the Registry-Registrar Agreement.

If more than one Sunrise Application for the same Domain Name meets the eligibility criteria described herein, the Sunrise Applications will be submitted to the Registry Operator's authorized Auction Provider.

Domain Names awarded to successful Sunrise Applicants at auction will be allocated by Registry Operator, via Registry Service Provider and Auction Provider, following the conclusion of such auction.

Available Sunrise Registration Periods:

Sunrise Period Registrations may be purchased in yearly increments of no less than one (1) year and no more than ten (10) years, commencing on the date on which the Domain Name is

registered. Unless otherwise terminated, such registration will expire on the same day of the month the registration was created, unless it was created on February 29, in which case it will expire on March 1.

Processing Sunrise Registrations:

The Registry Operator will not process a Sunrise Application unless the Registry has:

1. Validated the SMD File with the TMCH; and
2. received, or has, in its discretion, reasonable assurance of payment from the Registrar of all applicable fees, including the non-refundable, one-time Sunrise participation fee for the Sunrise Application.

Sunrise Applications may only be submitted by a Registrar sponsoring the Sunrise Applicant and must include an SMD File corresponding to the Domain Name Label in the applied-for Domain Name.

Eligible Applicants:

Each applicant must meet the qualifications specified by ICANN requirements and detailed in the TMCH Guidelines, as they may change from time to time.

SMD File Requirements:

The Applicant must first provide information required by the TMCH to obtain the SMD File as detailed in Sections 2 and 3 of the TMCH Guidelines. The TMCH then will issue an SMD File to verified applicants. The Sunrise Applicant must submit a valid SMD File along with its Sunrise Application. The Registry Operator will perform verification of the SMD File and confirm that the applied for Label is contained in the SMD File. Where verification of the SMD File fails or the applied for Label is not contained in the SMD File, that Application will be rejected.

Allocation:

Unless otherwise stated in this Overview, the Registry Operator, via the Registry Service Provider and Auction Provider, will allocate a Domain Name if:

- The Domain Name Label meets the requirements set out below;
- The Domain Name Label and the information contained in the Registrar's request meet the requirements in the Registrar Terms and Conditions;
- The Domain Name Label is available; and
- The Registrar is in good standing with the Registry.

Domain Name Label Requirements:

Registry Operator, via Registry Service Provider, will not accept a Sunrise Application unless the applied-for Domain Name meets the applicable requirements as defined in RFC 1035 and RFC 1123, including the following technical and syntax requirements. The Domain Name Label must:

- if ASCII, consist exclusively of the letters A-Z (case insensitive), the numbers 0-9, and hyphens;
- if non-ASCII (e.g., IDN), consist of language scripts offered by the Registry (as specified on the Registry Website);
- not begin or end with a hyphen;
- not exceed 63 characters;
- contains at least one character; and
- not contain hyphens, except where two consecutive hyphens (-) are used in the 3rd and 4th positions, when preceded by "xn" and followed by a label that corresponds with an IDN containing characters referred to in Subsection (b) above.

SLD Blocked Domains:

Applications will be accepted for domain names appearing on the SLD block list and are subject to the terms contained in this Sunrise Period policy. For all domains registered that appear on the SLD block list, the domain name(s) will not resolve on the Internet until such time ICANN removes such prohibitions. Should ICANN fail to remove such SLD block list prohibitions, the Registry Operator will notify the sponsoring Registrar(s) and provide a full refund of the registration fee(s) paid.

Sunrise Applicant Notification:

Notification to Sunrise applicants will be as follows:

- At the end of Sunrise, the Registry Operator will notify Registrars who sponsored a Sunrise Application of applicable Sunrise Registration allocations.
- In the event two or more Sunrise Applications are received for the same Domain Name the Registry will notify the Registrar(s) who sponsored such Sunrise Applications and advise them of the impending auction for the Domain Name.
- Registrars receiving notice of a pending auction must pass on such notice to their Sunrise applicants.
- At the conclusion of an auction for a Domain Name, the sponsoring Registrar(s) for Sunrise Applications will receive notice informing which Sunrise Application:
 - Prevailed in the auction and was allocated the Domain Name; and
 - Lost in the auction.
- The Registry Operator may notify the TMCH of successful Sunrise Applications once the corresponding Sunrise Registration has been made.
- The Registry Operator may also publish all or any portion of a pending Sunrise

Application online (e.g., via WHOIS).

• **The Registry's Rights:**

The Registry Operator shall be entitled, but not obligated, to reject a Sunrise Application or to delete, revoke, cancel, suspend or transfer a Sunrise Registration:

- To enforce Registry policies and ICANN Requirements, each as amended from time to time;
- That is not accompanied by complete and accurate information, or where required, information is not updated or corrected, as required by ICANN Requirements or Registry policies;
- To protect the integrity and stability of the operation or management of the Registry;
- To comply with applicable laws, regulations, policies or any holding, order, or decision by a competent court or administrative authority, or any dispute resolution service provider the Registry may retain to oversee the arbitration and mediation of disputes;
- To establish, assert, or defend the legal rights of the Registry or a third party, or to avoid any actual or potential civil or criminal liability on the part of or damage to the Registry or its affiliates, subsidiaries, contracted parties, officers, directors, representatives, employees, contractors, and stockholders;
- To correct mistakes made by the Registry or any Registrar in connection with a Sunrise Registration;
- If the Registry receives notice that the SMD File is under dispute; or
- As otherwise provided in the Registrar terms and conditions or Registry-Registrar agreement.

Auction Process:

If more than one Applicant submits a valid Sunrise Application for the same domain name, the Registry Operator will notify the Auction Provider and applicable Registrar(s) after the Sunrise period ends. The prevailing Applicant for the domain name will be determined at an auction hosted by Auction Provider. The auction process will be governed by the terms and conditions published by the Auction Provider and provided to such Applicants ("Auction Rules"). Domain Names awarded to successful Sunrise Applicants at auction will be allocated by the Registry Operator, via Registry Service Provider, typically within seven (7) days of notification from the Auction Provider that the auction has concluded. Any auction fees, charges and the final bid price for the domain name will be the responsibility of the Applicant. Where notified of the result of an auction, Registry Operator will ensure that the domain name is Eligible for Allocation to the successful bidder.

Sunrise Dispute Resolution Policy (“SDRP”)

This Sunrise Dispute Resolution Policy (the “SDRP”) is incorporated by reference into the Registration Agreement. This SDRP is effective as of December 2, 2013. An SDRP Complaint may be filed against a domain name registered during the .UNO TLD sunrise period, no later than 90 days after Sunrise end date.

1. Purpose.

Domain names in the .UNO TLD (“the TLD”) can be registered by third parties or reserved by the Registry. This SDRP describes the process and standards that will be applied to resolve challenges alleging that a domain name has been registered, or has been declined to be registered, in violation of the Registry’s SDRP criteria. This SDRP will not be applied to Registry-reserved names in the TLD.

2. Applicable Disputes.

A registered domain name in the TLD will be subject to an administrative proceeding upon submission of a complaint that the Sunrise Registration was improper under one or more of the following criteria.

a. Improper Sunrise Registration-Trademarks

A complaint under this section shall be required to show by reasonable evidence that a registered domain name in the TLD does not comply with the provisions of the Registry’s Sunrise Program. The complaint must prove one or more of the following elements:

- i. at time the challenged domain name was registered, the registrant did not hold a trademark registration of national effect (or regional effect) or the trademark had not been court-validated or protected by statute or treaty;
- ii. the domain name is not identical to the mark on which the registrant based its Sunrise registration; or
- iii. the trademark registration on which the registrant based its Sunrise registration is not of national effect (or regional effect) or the trademark had not been court-validated or protected by statute or treaty.

b. SDRP Effective Dates.

Any SDRP claim brought under this Policy for domain names registered in the .UNO TLD shall be brought no later than 90 days after Sunrise end date.

In the event that one party to an auction desires to bring a complaint under this SDRP against an opposing party to the same auction, the Registry Operator will stop that auction process to

allow a complaint under this Policy, if the complainant notifies the Registry Operator within the five (5) calendar days following the Registry's notification of auction regarding the relevant domain name(s). Such notice must be in writing.

The SDRP Complaint shall be filed with the National Arbitration Forum within five (5) calendar days of the written notice. If the SDRP Complaint is not filed, the auction shall proceed as scheduled.

3. Evidence and Defenses.

a. Evidence. Panelists will review the Registry's Sunrise Criteria, allocation requirements, or community-based eligibility requirements which are required to be submitted with the Complaint, as applicable, in making its decision.

b. Defenses. Harmless error. A Respondent may produce evidence to show that, although the sunrise registration was granted based on submission of the wrong documents, or documents containing an error, the true and correct evidence existed at the time the sunrise registration was applied for and, thus, the registration would have been granted.

4. Remedies.

The remedies available to a complainant for a proceeding under this SDRP shall be limited to:

a. Improper Sunrise Registration

If the Panelist finds that the domain name was improperly registered during the Sunrise period, the sole remedy for a Complaint filed under SDRP 2(a) shall be cancellation of the registration and return of the cancelled domain name to the pool of available names available for registration in the TLD. If the Complainant independently qualifies to register the domain name, either as a regular or defensive/blocking registrant, such application may be made to the Registry, or registrar, as applicable.

In the event an SDRP dispute is brought by an auction bidder for the same domain name, the auction will be suspended until the dispute is resolved.

5. Procedure.

a. Dispute Resolution Provider / Selection of Procedure

A Complaint under this SDRP shall be submitted to the National Arbitration Forum ("Forum") by submitting the complaint directly to the Forum. The Forum will administer the proceeding and select a qualified and eligible Panelist ("Panelist"). The Forum has established Rules for National Arbitration Forum's Sunrise Dispute Resolution Policy ("Rules"), setting forth a fee

schedule and other technical and process requirements for handling a dispute under this SDRP. The proceedings under this SDRP will be conducted according to this SDRP and the applicable Rules of the Forum.

b. Registry's or Registrar's Involvement

Neither the Registry nor registrar will participate in the administration or conduct of any proceeding before a Panelist. In any event, neither the Registry nor the registrar is or will be liable as a result of any decisions rendered by the Panelist. Any sunrise-registered domain names in the TLD involved in a SDRP proceeding will be locked against transfer to another domain name holder or another registrar during the course of a proceeding. The contact details of the holder of a registered domain name in the TLD, against which a complaint has been filed, will be as shown in the registrar's publicly available Whois database record for the relevant registrant. The Registry and the applicable registrar will comply with any Panelist decision and make all appropriate changes to the status of the domain name registration(s) in their Whois databases.

c. Parties

The registrant of a registered domain name in the TLD shall be promptly notified by the Forum of the commencement of a dispute under this SDRP, and may contest the allegations of the complaint or show other cause why the remedy requested in the complaint should not be granted in accordance with this SDRP. In all cases, the burden of proof shall be on the complainant, and default or other failure of the holder of the registered domain name shall not constitute an admission to any allegation of the complaint. The Forum shall promptly notify all named parties in the dispute, as well as the registrar and the Registry of any decision made by a Panelist.

d. Decisions

- (i) The Panelist may state the basis on which the decision is issued in summary format and may include such commentary or guidance as the Panelist deems appropriate;
- (ii) the decision shall state whether a registered domain name in the TLD is to be cancelled or the status quo maintained; and
- (iii) decisions made under this SDRP will be publicly published by the Forum on its website.

e. Implementation of a Lock and the Decision

If a Panelist's decision requires a change to the status of a registered domain name, the Registry will wait ten (10) business days after communication of the decision before implementing that decision, unless the registrant submits to the Registry (with a copy to the

Forum) during that ten (10) day period official documentation (such as a copy of a complaint, file-stamped by the clerk of the court) that the registrant has commenced a lawsuit to preserve its claimed rights in a court of competent jurisdiction over the parties and the registered domain name. If such documentation is received no further action shall be taken until the Registry receives (i) evidence satisfactory to the Registry of an agreed resolution between the parties; (ii) evidence satisfactory to Registry that registrant's lawsuit has been dismissed or withdrawn; or (iii) a copy of an order from such court dismissing such lawsuit or otherwise directing disposition of the registered domain name.

f. Representations and Warranties. Parties to a dispute under this SDRP shall warrant that all factual allegations made in the course thereof are true and correct to the best of their knowledge, shall remain subject to all representations and warranties made in the course of registration of a disputed domain name.

6. Maintaining the Status Quo. During a proceeding under the SDRP, the registered domain name shall be locked against transfers between registrants and/or registrars and against deletion by registrants.

7. Indemnification / Hold Harmless. The parties shall hold the registrar, the Registry, the Forum, and the Panelist harmless from any claim arising from operation of the SDRP. Neither party may name the registrar, the Registry, the Forum, or the Panelist as a party or otherwise include the registrar, the Registry, the Forum, or the Panelist in any judicial proceeding relating to the dispute or the administration of the SDRP Policy. The parties shall indemnify, defend and hold harmless the registrar, the Registry, the Forum, the Panelist and their respective employees, contractors, agents and service providers from any claim arising from the conduct or result of a proceeding under this SDRP. Neither the registrar, the Registry, Forum, the Panelist and their respective employees, contractors, agents and service providers shall be liable to a party for any act or omission in connection with any administrative proceeding under this SDRP or the corresponding Rules. The complainant shall be directly and solely liable to the registrant in the event the complaint is granted in circumstances where the registrant is lawfully entitled to registration and use of the registered domain name(s) in the TLD.

8. Relation to Other Dispute Resolution Policies. This SDRP is in addition to and complementary with the Uniform Domain Name Dispute Resolution Policy ("UDRP"), the Uniform Rapid Suspension System ("URS") and any charter, nexus, or eligibility dispute policies adopted by ICANN or the Registry.

9. Effect of Other Proceedings. The administrative proceeding under the SDRP shall not prevent either party from submitting a dispute concerning the registered domain name in the TLD to concurrent administrative proceedings or to a court of competent jurisdiction for independent resolution during a pending SDRP administrative proceeding or after such proceeding is concluded. Upon notice of such other proceeding, the SDRP proceeding may be terminated (in the sole discretion of the Panelist) in deference to the outcome of such other

proceeding.

10. SDRP Modifications. The Registry Operator reserves the right to modify this SDRP at any time subject to the terms of its MoU with the Forum. Such revised SDRP shall be posted on the Forum Website at least thirty (30) calendar days before it becomes effective; unless this SDRP has already been invoked by the submission of a complaint, in which event the version of the SDRP in effect at the time it was invoked will apply until the dispute is concluded. In the event that registrant objects to a change in this SDRP, the sole remedy is to cancel the registration, provided that registrant will not be entitled to a refund of any fees paid in connection with such registration.

Landrush Period

Overview:

Registry Operator will offer a thirty (30) day Landrush Period. A Landrush Period operates to allow any eligible Applicant to apply for a domain name in the TLD before the commencement of General Availability. The Landrush Period will be in effect from the date so described in the Launch Schedule in this Plan.

Operation:

In order to participate in a Landrush Period, the Applicant must submit an Application for a domain name that:

- was not previously Allocated;
- is not Eligible for Allocation;
- is not subject of an Application that is being currently processed by the auction provider.

Claims Period:

A Claims Period will be in effect during the entire duration of the Landrush Period. As such, an Applicant must acknowledge and accept the information contained within any Claims Notice that may be presented before processing of the Application.

Eligible Applicants:

Participation in the Landrush Period is restricted to Applicants who comply with the eligibility requirements of the TLD as described in this Plan.

Allocation:

A domain name Allocated as a result of a Landrush Period may be registered for term of two (2) years.

Auction:

Where there are multiple Applications for the same domain name during the Landrush Period these Applications will proceed to auction. In order to resolve multiple Applications for the same domain name, the Applicant will be invited to take part in an auction. The auction will be conducted in accordance with the auction rules published by the Auction Provider. Any auction fees, charges and the final bid price for the domain name will be the responsibility of the Applicant. Where notified of the result of an auction Registry Operator will ensure that the domain name is Eligible for Allocation to the successful bidder.

Claims Period

Overview:

In order to meet ICANN's requirements, Claims Periods will operate at certain stages during our Launch Program for the TLD.

Throughout the time when a Claims Period operates, during the process of making an Application for a domain name, the Applicant will be notified (via a Claims Notice) if the applied for Label is a Trademark Match to a Trademark Record in the Trademark Clearinghouse. Where that Label is allocated, the Trademark Holder with the corresponding Trademark Record will be notified of such by the TMCH Sunrise and Claims Operator.

Operation:

The Claims Notice forms part of the process of submitting an Application for a domain name, and the Applicant for the domain name will be required to acknowledge the information contained within the Claims Notice before processing the Application.

The Claims Period will be in effect during:

- the entire duration of the Landrush Period described in this document; and
- the first ninety (90) calendar days after the commencement of General Availability.

The Claims Period will be in effect from the date so described in the Launch Program overview section of this document.

Notice and Duration:

The Registry Operator reserves the right to extend the Claims Period duration and, if appropriate, will post such notice on the Registry Operator's website and notify you any other means Registry Operator may deem appropriate.

Sunrise, Landrush and Premium Name Auction Policy

The Auction Provider provides an auction platform for registries to provide a mechanism through which competing applications for a second level domain in their new gTLD may be resolved during the Sunrise, Landrush and Premium Name Auctions. The Auction Provider has been appointed by the Registry Operator for the TLD and the Auction Provider's [Terms of Service](#), which are herein incorporated into this Policy by reference, will govern and control over any dispute which may arise during any of the auction processes. The Auction Terms and Conditions are published by the Auction Provider and must be accepted before bidding can occur in any auction for any domain names from the TLD Registry.

Registry Operator will not participate in any way in any dispute between its customers or users and any party other than the Auction Provider regarding the use of the auction platform.

All other disputes between you and any party other than us regarding the results of an auction that are not submitted in accordance with this Policy shall be resolved between you and such other party through any court, arbitration or other proceeding that may be available.

Requirements for Application

Eligibility:

The term, “uno” means “one,” but also means “we,” “us,” “together” when used in context to unite and describe a gathering place on the Internet for Spanish, Portuguese, Italian and English speaking users.

The mission and purpose of the TLD is to promote innovation and growth in these key growth segments by creating a globally recognized namespace dedicated to the specific needs of the community thereby serving to eliminate previous barriers to accessibility and building on the successful and cooperative atmosphere established within these key segments of the Internet community.

Given its generic appeal, the TLD will operate with no eligibility restrictions and will attract registrants from businesses, consumers and individuals. The TLD will be positioned as the TLD of choice for those within the Spanish, Portuguese, Italian and English speaking Internet community. The TLD will address the specific needs of the community by granting registrants the opportunity to secure short, memorable, relevant, and intuitive domain names which reflect cultural and linguistic significance.

To support the mission and purpose of the TLD registering and renewing domain names in the TLD is open to any interested parties and there will be no prerequisite for an Applicant to provide or demonstrate eligibility when applying for a domain name in the TLD.

Domain names in the TLD are subject to Policies which can be found on the Registry Operator’s website at www.unodominio.com.

Application:

An Application for a domain name must be made through a Registrar. Applications for domain names are subject to the eligibility requirements of the TLD.

By submitting an Application you acknowledge that the Application, and if successful the subsequent Allocation of the domain name are subject to this and other policies issued by the Registry Operator and their applicable contracted third parties.

In addition to the information required by ICANN, the TMCH Sunrise and Claims Operator, and the Registrar, Applicants must supply all necessary information regarding a domain name that may be required by Registry Operator, as described in this Plan or any other applicable policy of Registry Operator.

All Applications must specify the period under which the Application is being submitted and

contain any such information that is required of that Period as described in this document. Applications may only be submitted once the period to which the Application relates has commenced.

Successful Applicants must enter into an agreement for the domain name with their Registrar.

Availability of Domain Names:

All Applications for domain names are subject to the requested domain name's availability.

During any of the periods described in this Plan a domain name may be:

- reserved or restricted; or
- have been previously Allocated; or
- Eligible for Allocation to another entity; or
- subject of an Application that is being currently processed by the auction provider.

Premium Names:

Registry Operator, at its sole discretion, reserves the right to reserve certain domain names that will be made available for registration, during the Launch Program and General Availability, through an auction process by the Auction Provider for at a premium fixed price. Such domain names may be subject to a premium registration fee that is independent to any fee paid at auction.

Processing of Applications:

Applications for domain names will be processed Registry Operator at the conclusion of the relevant period of the Launch Program. Registry Operator will perform technical substantiation of information received in relation to an Application with the TMCH Sunrise and Claims Operator.

Allocation of Domain Names:

For each of the periods described in this Plan, Registry Operator will determine if there is more than one Application for the same domain name. Where there are multiple Applications for the same domain name during any given period, and each of the Applications meets the requirements of our Plan and Policies then, those Applications will be subject to the auction process described in relation to that period. A domain name will not function in the Service until such time as it has been allocated.

An Application for a domain name will be Eligible for Allocation:

- upon passing of the technical substantiation process; and
- where multiple Applications are received for the same domain name during any given period, resolution of any auction proceedings.

Where the Application is not Allocated within 120 calendar days of being Eligible for allocation, that Application shall be considered abandoned and the applied for domain name may:

- become available in subsequent periods of the Launch Program, or General Availability;
- be reserved or restricted by Registry Operator, subject to this and any other applicable policy issued by Registry Operator, ICANN or any contracted third parties with Registry Operator to perform or support registry related functions.

Representations and Warranties:

All Applications for domain names are subject to our policies, and policies, procedures and requirements, as issued by ICANN.

The Registry Operator's policy documents can be found at <http://www.unodominio.com>.

Without limiting any other agreement or policy, by submitting an Application for a domain name an Applicant will be deemed to have warranted that:

- it has the authority to make an Application;
- the information provided is current, complete, and accurate, and that the Applicant agrees to correct and update the information to ensure that it remains current, complete, and accurate;
- any information the Applicant may have provided to the TMCH Sunrise and Claims Operator is true and correct; and
- where the Application relates to a Sunrise Period, to the best of the Applicant's knowledge the requested Label is a Trademark Match to the Validated Mark

The Applicant and the Registrar understands and acknowledges:

- that the act of submitting an Application for a domain name in no way guarantees that domain name will be Allocated to the Applicant;
- where multiple Applications are received for a domain name, that those Applications may be subject to the auction processes as described in this Plan, and agree to the terms of the auction process;
- that the fees in relation to a domain name are separate to any fee paid in relation to the Auction process; and
- Registry Operator may prevent an Applicant from making an Application and registering or renewing a domain name where that Applicant has been found to be in breach of the our policy.

By submitting an Application for a domain name the Applicant and the Registrar agree:

- to be subject to this Plan and any other Policy issued by Registry Operator, and acknowledge that any domain name may be subject to a dispute resolution process and that the outcome of such process may result in the domain name registration being transferred to another entity, being suspended or cancelled;
- that Registry Operator reserves the right to deny any Application, or cancel, lock, place on hold, transfer or delete any domain name that it deems necessary, in its sole discretion:
 - to protect the integrity and stability of the Service;
 - to comply with our obligations;
 - to comply with any applicable laws, government rules or requirements, requests of law enforcement, or in compliance with any dispute resolution policies or process;
 - to avoid any liability, civil or criminal, on our part, as well as our affiliates, subsidiaries, officers, directors, employees and subcontractors;
 - to ensure compliance with the our policies;
 - for the non-payment to us of any fee; or
 - to correct mistakes made by us, or any Registrar, or any of its service providers in connection with an Application or a domain name.
- to indemnify and keep us (including our employees, agents and subcontractors) fully indemnified from and against all suits, actions, claims, demands, losses, liabilities, damages, costs and expenses that may be made or brought against or suffered or incurred by us arising out of or in connection in any way with your breach of any policy or agreement that you may have with Registry Operator.

Whois Access Policy

Dissemination of Domain Registration Information:

Dot Latin LLC (“.UNO Registry Operator”) is required to collect and provide domain name registration information (“[Whois Data](#)”) for a variety of purposes. The .UNO Registry Operator provides access to Whois Data through a standard text-based network protocol on Port 43. Whois Data can also be accessed on the .UNO Registry Operator’s website using a standard web interface at www.nic.uno. Both interfaces are publicly available at no cost to the user and are reachable worldwide. This service is available to any Internet user and its use does not require prior authorization or permission.

Access to Whois Data in the .UNO Registry Operator's database is provided to assist in determining the contents of a domain name's registration record. Whois Data consists not only of the domain name but also the relevant contact information associated with the domain name as provided by the registrant. It also identifies nameserver delegation and the domain name's registrar of record.

The data in this record is provided for informational purposes only; the .UNO Registry Operator does not guarantee Whois Data accuracy. This service is intended only for query-based access. By submitting a Whois query to the .UNO Registry Operator, you agree to abide by this Whois Access Policy (this "[Policy](#)"). The .UNO Registry Operator reserves the right to modify this Policy at any time and without notice. Any revisions will be posted on www.nic.uno website.

Security and Stability Considerations:

Abuse of the .UNO Registry Operator’s Whois system through data mining is be mitigated by detecting and limiting bulk query access from single sources. Such queries by non-authorized parties will be limited and unauthorized queries may result in responses that do not include data sets representing significant portions of the registration database.

In addition, the .UNO Registry Operator’s Whois web interface adds a simple challenge-response CAPTCHA that requires a user to type in the characters displayed in a certain image.

The .UNO Registry Operator will employ a blacklist to block access to Whois Data by those found to violate this Policy or any .UNO Registry Operator policy. At .UNO Registry Operator’s sole ad complete discretion, individual Internet protocol ("IP") addresses or IP ranges may be prevented from accessing Whois Data.

Terms of Use:

By accessing Whois Data from the .UNO Registry Operator, you agree that you will use the Whois Data only for lawful purposes and that under no circumstances will you use the Whois

Data to:

- allow, enable, or otherwise support the transmission by e-mail, telephone, or facsimile of mass unsolicited, commercial advertising or solicitations to any entities (other than your existing customers from whom you collected such information with their knowledge and permission);
- enable high volume, automated, electronic processes that send queries or data to the systems of the .UNO Registry Operator or any ICANN-accredited registrar, except as reasonably necessary to register domain names or modify existing registrations; or
- collect or attempt to collect the majority or entirety of the Whois database contents.

Users who collect Whois Data by any of the above purposes are prohibited from publishing such Whois Data.

When using the Registry Operator's Whois service, consider the following:

- The Whois service is not a replacement for standard EPP commands;
- Whois Data is not considered authoritative for registered domain objects;
- The Whois service may be scheduled for downtime during production or operation, testing and evaluation maintenance periods.
- Queries to the Whois service may be "throttled" (i.e. if too many queries are received from a single IP address within a specified time, the service will begin to reject further queries for a period of time to prevent disruption of Whois service access).

Information regarding the .UNO Registry Operator's searchable Whois service is available on its website at www.nic.uno.

Privacy Policy

Protecting privacy is an important part of our business and we are committed to providing you with a safe and reliable online experience on <http://www.unodominio.com>. Because we respect your right to privacy, we have developed this Privacy Statement to inform you about our privacy practices for the entire <http://www.unodominio.com> website.

The following information will help you understand how we collect, use, and safeguard the information you provide through our websites. The terms "we", "our", and "us" in this Privacy statement refer to Dot Latin LLC.

This Privacy Statement will inform you of:

- What personal information our site gathers about you.
- How we use and with whom we share the personal information we gather.
- Your ability to opt out of future notifications.
- What security procedures we have in place to protect your personal information from loss, misuse, or alteration.
- How you can correct or update your personal information.

I. OVERVIEW

Privacy is of great concern to most users of the Internet and is a critical part of an enjoyable and satisfactory user experience. We are acutely aware of and sensitive to the privacy concerns of our subscribers and other visitors to our website. You should be assured that we do not provide personal information about our customers or site visitors to vendors that are not involved in the provision of our services.

This Privacy Statement applies to the <http://www.unodominio.com> website or any other site in which it is expressly displayed. Please note that our site may contain links to other sites. We are not responsible for the privacy practices, privacy statements, or content regarding other sites that do not include this Privacy Statement. Please refer to the Privacy Statements on those independent sites.

II. PRIVACY STATEMENT ENFORCEMENT

We support an overall privacy process and approach. In order to ensure privacy program compliance we routinely monitor our site by conducting initial and periodic reviews. We also rely on online users to report violations of posted privacy statements or specific privacy concerns. These measures are intended to provide some trusted assurances that you can rely on in this Privacy Statement. If you feel that we are violating this Privacy Statement, please contact privacy@unodominio.com. Please specify "Privacy Statement" in the subject line of your email. You may also call us at +1.816.994.9324.

III. PERSONAL INFORMATION

There are a few ways in which you may explicitly and intentionally provide us with and consent to our collection of certain personal information:

- **Email Request for Information or Registrations for Guides or Seminars.** We use links throughout our site to provide you with the opportunity to contact us via email to ask questions, request information and materials, register or sign up for guides or seminars, or provide comments and suggestions. You may also be offered the opportunity to have one of our representatives contact you personally to provide additional information about our products or services. To do so, we may request additional personal information from you, such as your name and telephone number, to help us satisfy your request.
- **Enrollment.** If you choose to enroll for one of our products or services, we will request certain information from you. Depending on the type of product or service that you request, you may be asked to provide different personal information. For certain products and services, we may require your name, address, telephone number, email address, credit card number, bank account information, IP address, and/or Social Security number. Other products and services may require different or supplemental information from you in order to apply. For a detailed listing of the type of personal information requested for our various products, please refer to the enrollment page for the particular product or service.

IV. USE OF COOKIES, OTHER TRACKING TECHNOLOGIES AND GATHERING OF STATISTICAL DATA

We use "cookies" and other statistical and tracking technologies as described in this Section. A cookie is a piece of information that our website sends to your browser, which then stores this information on your system. Other statistical and tracking technologies, such as web beacons, clear gifs, HTTP headers, also work in ways that collect information about your visit and use of our websites. We use these technologies in four ways:

- **To provide a service:** A cookie may be used to provide you with a specific service. For instance, if you request our site to remember your login password or remember your profile in a response to a blog post, we deposit a cookie on your computer to facilitate that service. If you are logging into an access-controlled section of our site, we set a temporary session cookie to establish that you have been authenticated. The information contained in these cookies consists of random data that is used by the server to authenticate the browser requests to the server for that particular session. These cookies do not include any type of personally identifiable information. This bit of information is erased when you close your current browser window. If you choose not to accept a temporary cookie, you will not be able to navigate in these online applications.

We also use a cookie for when you visit our website and request documentation or a response from us. When you are filling out a form, you may be given the option of having our website deliver a cookie to your local hard drive. You might choose to receive this type of cookie in order to save time in filling out forms and/or revisiting our website. We only send this type of cookie to your browser when you have clicked on the box labeled "Please remember my information" or another box with an equivalent content when submitting information or communicating with us.

- To facilitate website use: If a cookie is used, our website will be able to remember information about your preferences and movement either until you exit your current browser window (if the cookie is temporary) or until you disable or delete the cookie. For instance, we may deposit a cookie to remember which of our regional websites you have selected to access. Many users prefer to use cookies in order to help them navigate a website as seamlessly as possible. You should be aware that cookies are not able to "invade" your hard drive and return to the sender personal information from your computer. If you are accessing our services through one of our online applications our web server may automatically send your browser a temporary cookie, which is used to help your browser navigate our site. The information contained in these temporary cookies is a direction value that lets our software determine which page to show when you hit the back button in your browser. This bit of information is erased when you close your current browser window.

- To understand our visitors: When you visit our site, our computers may automatically collect statistics in aggregate about visitor behavior. We may monitor statistics and other data such as how many people visit our site, the user's IP address, which pages people visit, from which domains our visitors come, which browsers people use and how they move about our website. We use this data about your visit for aggregation purposes only. These statistics are used to help us to understand our visitors' interests and improve the content and performance of our website. If you come to our site from one of our business partners, our web server may also send your browser a temporary cookie that reflects an origination code for that business partner. We use this information for statistical and marketing purposes.

We also use a cookie when we track traffic patterns on our site. Analysis of the collected information by our tracking technologies allows us to improve our website and the user experience. In both instances of a persistent cookie, if you choose not to accept the cookie, you will still be able to use our website. Even if you choose to receive this type of cookie, you can always set your browser to notify you when you receive any cookie, giving you the chance to decide whether to accept it in each situation in which one is sent. We may supplement this unidentified user data with other data to better understand our users. For instance, we may relate a user's IP address to the company to which it relates to better understand our visitors' interests.

- To advertise: We may tailor our advertisements to certain users based on the unidentified user data and related information. Also, we may receive information on unidentified users' movements on other websites to tailor advertisements to them on our website and, likewise, provide unidentified user information to service providers, such as an ad agency, who places our

advertisements on other websites to market to these users that visit them. You can opt out of this tracking by accessing the link below. You will need to invoke these opt-out procedures on each computer you use. If you opt out, you may still see our advertisements on other websites you visit, but these ads are not user specific and are not placed because of your past website use.

To opt out of advertising please send an email to privacy@unodominio.com.

All major Internet browsers allow you to control cookies. You can learn more about adjusting browser controls at the following site. (Note that we do not control this site and are not responsible for its contents. It is provided as information only. For the most current browser-specific information, please consult your browser's manufacturer.) Please refer to: <http://www.aboutcookies.org>

We may use both temporary and permanent cookies based on the cookie's purpose. A permanent cookie remains on your system, although you can always delete or disable it through your browser preferences.

Third-party social media buttons displayed on our websites may record your IP address, browser type and language, access time and referring website addresses. When you are logged in to those social media sites, they also may link this collected information with your profile information on that site. We do not control these third party tracking technologies.

V. USE OF SOCIAL MEDIA

If you respond in a blog forum on this website, you should be aware that any personally identifiable information you submit there can be read, collected, or used by other users of these blog forums, and could be used to send you unsolicited messages. We are not responsible for the personally identifiable information you choose to submit in these forums. You are also responsible for using these forums in a manner consistent with the Rules of Engagement or other terms and conditions set forth on the relevant forum site.

VI. HOW WE USE AND WITH WHOM WE SHARE THE PERSONAL INFORMATION WE GATHER

We assure you that the personal information we gather from you is used by us only as explained below.

A. Sending You Responses and Updates

We generally respond to any email questions, requests for product or service information, and other inquiries that we receive. We may also retain this correspondence to improve our products, services, and website and for other disclosed purposes. Frequently we retain contact information so that we can send individuals updates or other important information about our services and products. Occasionally these updates or other important information may be sent out by third

parties on our behalf. Please be assured that any third party who contacts you in this capacity has executed a confidentiality agreement with us that contains a provision ensuring the privacy and security of any transferred information and limits the third party's use of the shared information to sending updates or providing services on our behalf. Our subsidiary companies may also send you information about their services and products. In situations where you have supplied your information in connection with a question or request for information about a product or service offered by one of our partners, we may also send the information you have supplied to our business partners that offer such products or services. Please be assured that our business partners have agreed to ensure the privacy and security of any transferred information and may only use the shared information to send you information about products or services about which you asked.

B. Facilitating the Support, Renewal, and Purchase of Our Products and Services

We may use the information you submit to contact you to discuss the support, renewal, and purchase of our products and services. We may provide our subsidiary companies with your information so that they may send you information about their services and products. We may also provide the information you have submitted to a owned subsidiary, business partner, subcontractor or independent reseller (either within or outside the United States) so that the subsidiary, business partner, subcontractor or independent reseller can contact you and facilitate the support, renewal, and purchase of our products and services. You may receive a communication directly from one of our subsidiaries, business partners, subcontractors or independent resellers. Please be assured that any subsidiary, business partner, subcontractor or independent reseller who contacts you for one of these purposes has agreed to use the information we supply only in accordance with a confidentiality agreement. To find out the names and locations of the subsidiaries, business partners, subcontractors and/or independent resellers to whom we have provided your information, please contact us at the address given at the end of this Privacy Statement.

C. Disclosure by Law and Protection of Dot Latin LLC and Others

If we are required by law to disclose certain information to local, state, federal, national, or international government or law enforcement authorities, we will do so (for example, we may disclose the identity of purchasers of certain software products to the U.S. Department of Commerce, Bureau of Export Administration, as required under the terms of our export licenses). We will also disclose information to third parties as necessary in order to comply with applicable laws and regulations. In addition, we may share information in order to investigate, prevent, or take action regarding illegal activities or suspected fraud, or enforce or apply our agreements.

D. WHOIS Server

In order to support security of the Internet, we are required to offer the WHOIS service with respect to the .uno top level domain for which we are the registry. This service allows you or

anyone else to determine the availability of domain names and the contact information for the registrar who registered a domain name on behalf of a registrant. We are required by the Internet Corporation for Assigned Name and Numbers (“ICANN”) to operate a “thick,” or extensive, WHOIS service that typically contains the registrant’s name, contact person’s name, address, telephone number, email address, and/or IP address as provided to us by the registrar for the domain name. Via the WHOIS service, this information may be disclosed to unaffiliated third parties in order to determine the registrant or the registrar in case of (i) technical problems that might occur when accessing its domain; (ii) assisting law enforcement authorities in investigations, crime prevention, and matters of national security; (iii) helping to counter the infringement of third-party legal rights; and (iv) preventing fraud. However, we publish only that data necessary for the purposes described above or when the registrant has agreed to the publication.

E. Business Transitions

Circumstances may arise where, whether for strategic or other business reasons, we decide to sell, buy, merge, or otherwise reorganize businesses or business units in some countries. Such a transaction may involve the disclosure of personal information to prospective or actual purchasers, or the receipt of it from sellers. It is our practice to seek appropriate protection for information in these types of transactions.

F. Surveys

From time to time, we may request information from customers via surveys. Participation in these surveys is completely voluntary and the user therefore has a choice whether or not to disclose this information. Survey information will be used for purposes of monitoring or improving the use of and satisfaction with this website, and improving our customer service and product offerings.

VII. YOUR ABILITY TO OPT OUT OF FURTHER NOTIFICATIONS

From time to time, we notify our subscribers of new products, announcements, upgrades, and updates. If you would like to opt out of being notified, please contact us at the address given at the end of this Privacy Statement.

If you receive a marketing communication from our subsidiaries, business partners, or independent resellers, you should opt out with that entity directly. Please be aware that you may not opt out of receiving information regarding the security, initial use, expiration, product enhancement, or migration of our products or services.

VIII. OUR SECURITY PROCEDURES

We consider the protection of all personal information we receive from our website visitors and

subscribers as critical to our corporate mission. Please be assured that we have security measures in place to protect against the loss, misuse, and alteration of any personal information we receive from you. As with any transmission over the Internet, however, there is always some element of risk involved in sending personal information. In order to try to minimize this risk, we encrypt all information that you submit in ordering one of our products or services using the Secure Sockets Layer (SSL) protocol.

We will retain your information for as long as your account is active or as needed to provide you services. If you wish to cancel your account or request that we no longer use your information to provide you services contact us at privacy@unodominio.com. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

IX. CHILDREN VISITING THIS WEBSITE

This website is intended for use by adults. If you are under 18 years of age, you may not use this website. We do not knowingly collect or use information from children. Should children access this website, we are confident that parents will not judge any of the information provided as objectionable for viewing.

X. Consent to Privacy Policy/Changes to Privacy Policy

By using this website you consent to our posted Privacy Policy. If you do not agree with this Privacy Policy, please do not use this website. We reserve the right to modify this Privacy Policy at any time, so please review it frequently. Your continued use of this website following the posting of changes to these terms means that you accept these changes.

We may change our privacy policy at any time. Any changes to the privacy policy will be posted on this website and any other places we deem appropriate so that you are aware of the information we collect, how we use it, as well as the latest update on how we maintain the secure portions of our website. If we make material changes to this policy, we will display a notice on our website.

If you would like to update, delete, or correct any personal information in our records, please email or write to us at the address given at the end of this Privacy Statement.

XI. CHANGES TO THIS PRIVACY STATEMENT

If a material change is made to this Privacy Statement and/or the way we use our customers' personally identifiable information, we will post a notice of the nature of such change on the first page of this Privacy Statement.

XII. QUESTIONS

If you have questions regarding this Privacy Statement, you may contact us, as follows:

Dot Latin LLC

208 W. 19th Street

Kansas City, MO 64108

Email: privacy@unodominio.com

Telephone: +1.816.994.9324

Fax: +1.816.994.9333

Acceptable Use and Anti-Abuse Policy

Dot Latin LLC is committed to the stable and secure operation of its .UNO top-level domain ("TLD"). Abusive use of domain names creates security and stability issues for registries, registrars and registrants - as well as for users of the Internet in general. Accordingly, Dot Latin LLC requires that domain names in its TLD adhere to this Acceptable Use and Anti-Abuse Policy ("AUP").

Dot Latin LLC will address abusive behavior in its TLD consistent with this AUP. Dot Latin LLC provides an abuse point of contact through an e-mail address posted on the .UNO website found at www.unodominio.com and/or www.nic.uno (currently: abuse@unodominio.com). This e-mail address will allow multiple staff members to monitor and address abuse reports. Dot Latin LLC also provides a web form for complaints on its website.

Dot Latin LLC reserves the right, at its sole discretion and at any time and without limitation, to deny, suspend, cancel, redirect, or transfer any registration or transaction, or place any domain name(s) on registry lock, hold, or similar status as it determines necessary for any of the following reasons:

- to protect the integrity and stability of one of its registries;
- to comply with any applicable laws, government rules or requirements, requests of law enforcement, or any dispute resolution process;
- to avoid any liability, civil or criminal, on the part of Registry Operator, its affiliates, subsidiaries, officers, directors, contracted parties, agents, or employees;
- to comply with the terms of the applicable registration agreement and Registry Operator's policies;
- where registrant fails to keep Whois information accurate or up-to-date;
- domain name use is abusive or violates the AUP, or a third party's rights or acceptable use policies, including but not limited to the infringement of any copyright or trademark;
- to correct mistakes made by a registry operator or any registrar in connection with a domain name registration; or
- as needed during resolution of a dispute.

Abusive use of a domain is described as an illegal, disruptive, malicious, or fraudulent action and includes, without limitation, the following:

- distribution of malware;
- dissemination of software designed to infiltrate or damage a computer system without the owners informed consent, including, without limitation, computer viruses, worms, keyloggers, trojans, and fake antivirus products;
- phishing, or any attempt to acquire sensitive information such as usernames, passwords, and credit card details by masquerading as a trustworthy entity in an electronic communication;

- DNS hijacking or poisoning;
- spam, including using electronic messaging systems to send unsolicited bulk messages, including but not limited to e-mail spam, instant messaging spam, mobile messaging spam, and the spamming of Internet forums; botnets, including malicious fast-flux hosting; denial-of-service attacks;
- child pornography or any images of child abuse;
- promotion, encouragement, sale, or distribution of prescription medication without a valid prescription in violation of applicable law; and
- illegal access of computers or networks.

Disclaimers

This document has been prepared and published to represent our policy regarding the administrative and technical management of the TLD.

Registry Operator may discontinue or amend any part or the whole of this document from time to time at our absolute discretion.

This document has been produced by us and is only for the information of the particular person to whom it is provided (the Recipient). This document is subject to copyright and may contain privileged and/or confidential information. As such, this document (or any part of it) may not be reproduced, distributed or published without our prior written consent.

This document has been prepared and presented in good faith based on our own information and sources which are believed to be reliable. Registry Operator assume no responsibility for the accuracy, reliability or completeness of the information contained in this document (except to the extent that liability under statute cannot be excluded).

To the extent that Registry Operator may be liable, liability is limited at our option to replacing, repairing or supplying equivalent goods or paying the cost of replacing, repairing or acquiring equivalent, or, in the case of services, re-supplying or paying the cost of having such re-supplied.

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