The Registry Operator for .pioneer adheres to the following policies and procedures.

**Specification 13**

This TLD is a .brand TLD as defined by the Specification 13 attached to the Registry Agreement between the Registry Operator and ICANN and Registry Operator intends to operate the TLD accordingly.

**Basic Naming Rules**

The domain names under this TLD will be as follows: “domain-name”.pioneer”. Domain names may consist of the English letters A-Z, digits 0-9, and hyphens (“-”), provided that they are 1-63 characters long.

Naming rules for this TLD are established in full consideration of the New gTLD Reserved Names Policy outlined in the Registry Agreement (Specification 5) as well as other applicable rules and policies that are subject to change from time to time.

In association with the 13 December 2016 release by ICANN in regards to Authorization for Release of Letter/Letter Two-Character ASCII Labels at the Second Level, letter/letter (jp, us) two-character ASCII domain names are available for registration in this TLD. Registry Operator is a recognized .brand TLD by way of Specification 13. As is the nature of a .brand TLD, all domain names registered in this TLD are solely for the Registry Operator and its Affiliates. Therefore, any letter/letter two-character ASCII domain names that are registered are only for use of the Registry Operator and have no affiliation, sponsorship or endorsement of a government or country-code manager that could be confusingly similar to the registered letter/letter two character ASCII domain name.

In the event a report is received from any governmental agency and ccTLD operator of conduct in regards to conduct that causes confusion with the corresponding country code in connection with the use of a letter/letter two-character ACSCII domain, Registry Operator will take all reasonable steps to investigate and respond as necessary. All reports submitted must contain the name of the agency, contact name and title, phone number, e-mail, address and provide reasonable evidence of confusion. Once a report is received, Registry Operator will determine the authenticity of the report and verify the identity of the agency making the report. As soon as this has been completed, Registry Operator will then follow up with confirmation of retrieval of the report by e-mail.
It is the goal of the Registry Operator to respond to any inquiries in a timely manner. However, due to the difficulty of circumstances different per each case of confusion, resolution to any reports of confusion may take time to resolve.

Eligibility Policy
The only eligible Registrants for this TLD are the Registry Operator itself, namely “Pioneer Corporation”, and its Affiliates or Trademark Licensees as approved by the Registry. All domains for this Registry are registered by the Registry Operator, its Affiliates or Trademark licensees and they maintain control of the DNS records associated with all domains names at any level.

Anti-abuse policy
The Registry Operator intends to function in such a way that all domain name registrations in the TLD shall be registered to and controlled by the Registry Operator, its Affiliates or Trademark Licensees, under the Registry Operator’s strict control. It will not sell, distribute or transfer control of domain name registrations to any party that is not an Affiliate or a Trademark Licensee of the Registry Operator. As such, the Registry Operator does not anticipate that abuse activities, or at least their certain forms, could present a threat for this TLD. Below is the outline of the Registry Operator's anti-abuse policy.

The Registry Operator will make commercially reasonable efforts to protect its space from abusive uses of its domain names.

Abusive use includes, but is not limited to, the following:
- Illegal or fraudulent actions;
- Spam
- Phishing
- Pharming
- Willful distribution of malware: (Computer viruses, worms, keyloggers, and trojan horses etc)
- Botnet command and control
- Distribution of child pornography;
- Illegal Access to Other Computers or Networks
- Defamation of the Registry Operator, its businesses, employees, etc.

It is upon the Registry’s discretion to execute its following rights:
- deny, cancel or transfer any registration or transaction
- place any domain name on “lock”, “hold”, “pending cancellation” or any other status
The objective of such action may be, but is not limited to:
- protection of the Registry’s integrity and stability
- compliance with any applicable laws or regulations as well as any dispute resolution processes
- avoidance of any liability on the part of the Registry Operator or its Affiliates
- correction of mistakes made by the Registry Operator or any of the accredited Registrars it uses

**Abuse Point of Contact**

The Registry Operator maintains an abuse point of contact to report issues as the ones illustrated above. The information about this point of contact will be available at the Registry Operator’s official site (www.nic.pioneer).

**WHOIS Policy**

The Registry Operator for this TLD complies with all the regulations by ICANN, as set forth in the Registry Agreement (Specification 4), related to the establishment and operation of the registry-level Whois, accessible to the public.

The WhoIs Domain Name Lookup Service will return information in the format established and defined by ICANN.

**Launch Policy: General availability**

As per Specification 13, the Registry Operator will not implement a Sunrise. The Registry will implement a General Availability period from the beginning of operations, defined as the time the Registry will start allowing registration of domains within the TLD. The General Availability period is subject to the eligibility criteria mentioned in this policy: only Registry Operator, its Affiliates or Trademark Licensees are allowed to become registrants of domain names in the TLD and they must control the DNS records associated with domain names at any level in the TLD.

**Launch policy: Trademark Claims**

Trademark Claims system will be in place as minimally required by ICANN during a period of 90 days from the time General Availability starts. During this period there will be a notice to the Registrant before registration if a requested domain name is an identical match to a trademark registered in the Trademark Clearinghouse. Moreover, the rights owner/s will be informed once the domain name corresponding to the record in the Trademark Clearinghouse has been registered. However, given the Registry Operator’s intended exclusive use of all domain names in the .pioneer TLD and its policies designed to prevent any misuse, it is highly unlikely that the Registry Operator’s registration and use of any .pioneer domain names will infringe any other company’s trademark rights.
Domain Name Lifecycle

1. Domain Name Lifecycle - Registration Periods
The .pioneer TLD Registry supports initial registrations of up to ten (10) years. Renewals may be made for one (1) to ten (10) years provided that the total remaining registration period does not exceed ten (10) years. Transfers, under part A of the Inter-Registrar Transfer Policy, extend the term of the registration by one year. The registration period will be truncated to ten (10) years should the addition of this year result in a registration period exceeding the ten (10) year maximum.

2. Domain Name Lifecycle - States
The states in which a domain name can exist in this TLD Registry are as follows: Registered, Pending Transfer, Redemption, Pending Restore or Pending Delete.

3. Domain Name Lifecycle - Grace Periods
This TLD supports four grace periods: add, renew, auto-renew, and transfer.

4. Domain Name Lifecycle - Transitions
The following describes all transitions available from the states described above. Reference to grace periods is mentioned where applicable.

4.1. Available -> Registered
4.2. Registered -> Pending Transfer
4.3. Pending Transfer -> Registered
4.4. Registered -> Deleted
4.5. Registered -> Redemption Period
4.6. Redemption Period -> Pending Restore
4.7. Pending Restore -> Registered
4.8. Pending Restore -> Redemption Period
4.9. Redemption Period -> Pending Delete
4.10. Pending Delete -> Deleted

5. Domain Name Lifecycle - Locks
Locks may be applied to the domain name to prevent specific operations from occurring. The sponsoring Registrar may set the locks prefixed with "client", whilst locks prefixed with "server" are added and removed by the administrator. Locks are added and removed independently, however they can be combined to facilitate the
enforcement of higher processes, such as “Registrar Lock”, and outcomes required as part of UDRP proceedings.

All locks are compatible with EPP RFCs.

Requests to delete the domain name are rejected.

DNS delegation information is not published for the object.

Requests to renew the object are rejected. However, auto-renew will be allowed.

Requests to transfer the domain name are rejected.

Requests to update the domain name are rejected, unless the update removes this status.