.tickets

Registry Policies

Contents

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1. Introduction

Accent Media Ltd its successors and assigns with its principal office at 35-39 Moorgate, London, EC2R 6AR ("Registry"), is the ICANN appointed Registry Operator for the .tickets Registry. The Registry is the organisation which manages and offers domain names for registration globally under the ".**tickets**" top-level domain (TLD).

.tickets is the authenticated online space for all ticketing needs, servicing the ticket industry and its customers in the fields of entertainment, travel, sport, and destinations of choice. It is where memorable domain names, alongside industry-backed rights protection, provide a gold standard for consumers to purchase tickets with confidence.

The .tickets registration and acceptable use policies described herein have been carefully designed with the intention of protecting both rights holders and consumers, while creating an online environment to foster innovation.

2. Registration Rules

2.1. Term: Names may be registered for a period of no less than one (1) year and no more than ten (10) years, commencing on the date on which the Registry registers the domain name request to a Registrant.

2.2. Names registered in .tickets must have at least 1 character and not more than 63.

2.3. Names registered in .tickets may contain the 26 letters of the Latin alphabet, "a-z", the ten digits, "0-9", a hyphen, "-", and then a dot,".". The dot is used exclusively to separate labels. The hyphen may not appear at the beginning or end of a label. A label may not contain more than 63 characters and the total number of characters in a name may not exceed 255 (including a final dot that is not normally displayed as a part of the name).

2.4. Two hyphens may appear in the third and fourth positions in a label in a .tickets name only in accordance with the policies and procedures for Internationalized Domain Names (IDN) referenced below.

2.5. Dotless domains are not permitted in the TLD. Dotless domain names are those that consist of a single label (e.g., http://tickets, or mail@tickets). Dotless names would require the inclusion of, for example, an A, AAAA, or MX, record in the apex of a TLD zone in the DNS (i.e., the record relates to the TLD-string itself).

2.6. Registry will implement IDNs as approved by ICANN in its Registry Agreement and which may be also found on the CentralNic Registry Console.

2.7. All names registered in .tickets TLD are subject to the .tickets Reserved Domain Names Policy.

2.8. Proxy and/or Privacy Registrations are not permitted. A proxy and/or privacy registration is one where the contact information of the holder of a domain name registration is hidden or masked from the registry's WHOIS service. gTLD Registries are required to make available the identity and contact information of domain name registrants, administrative and technical contacts by way of web-based and plain-text Whois services. The Registry has determined that the use of privacy and proxy registration services are incompatible with the Registry objective of protecting both rights holders and consumers of tickets and maintaining a whois database of accurate and up-to-date information of the Registrants. The Registry prohibits Applicants and Registrants from use of any such services. The Registry reserves the right to offer under limited circumstances its own Privacy Service.

3. Whois Verification and Domain Name Allocation Rules During General Availability

3.1. All Applications for domain names in the .tickets TLD during General Availability will be processed on a first-to-apply basis by Applicants providing Requested Name(s) and supplying full and correct contact details including: name, entity details, address, telephone and email, billing and technical contacts (i.e. the *Whois* information) via the Registry's accredited registrars.

All Applications for .tickets domain names will be subject to both:

(a) Enhanced Whois Verification;

AND

(b) The prioritisation of Applications with demonstrated Eligible Rights in Requested Names by means of either:

(i) Applications being placed in Pending Create status for up to 30 (thirty) days in order to allow for their review by third parties and/or the submission of Competing Applications by third parties who are holders of Eligible Rights (Standard Track Processing)

OR

(ii) Applicants demonstrating Eligible Rights in their Requested Names thereby enabling those Applications to bypass the evaluation of any Competing Applications by third parties. (Fast Track Processing).

3.2. **Enhanced Whois Verification**

In order to ensure the highest levels of accuracy of registration data, the Registry will use commercially reasonable efforts to verify the Whois information for all Applications submitted during General Availability. The Registry will also conduct Enhanced Whois Verification on change of registrant's name and/or address. It is a contractual requirement of registering a .tickets domain that complete and accurate Whois information is supplied. You agree that the Registry and/or Registry Verification Agent may from time to time contact you to comply with the policies herein.

3.2.1. As part of the Enhanced Whois Verification, the Registry will use its commercially reasonable efforts to verify both the Registrant's name and address against a third party database. The Registry or the Registry Verification Agent will also verify the Applicant's telephone number and/or email address. The Registry will not verify any other contact information submitted with the registration including, but not limited to, the Administrative, Technical or Billing Contacts.

3.2.2. Where the Registry is unable to verify the above conditions, it may contact the Registrar and/or the Applicant directly and ask that the inaccurate or incomplete Whois information be corrected or further documentary evidence to be submitted. For the purposes of Enhanced Whois Verification, the documentary evidence requested may include one or more of the following:

(a) In the case of a natural person:

(i)   A valid driving licence;
(ii)   A valid passport;
(iii)   A valid national ID card;
(iv)   A Tax ID card or certificate e.g. National Insurance card (for UK citizens);
(v)   A residence permit;
(vi)   A utility bill from the last 3 months; or
(vii)   A bank statement from the last 3 months.

(b) In the case of a domain for a business or organisation:

(i)   A business license;
(ii)   A certificate of formation;
(iii)   Articles of incorporation;
(iv)   A corporate operating agreement;
(v)   Charter documents;
(vi)   An attorney opinion letter;
(vii)   A mission statement for non-profit organization;
(viii) An official company letterhead; or
(ix)   A company stamp.

3.3. Failure to provide accurate Whois Data and/or documentary evidence at the request of and within the time limit specified by the Registry may result in the suspension or cancellation of an Application or Registration.

3.4. **Standard Track Processing**

All Applications for .tickets names will be processed according to Standard Track Processing unless Fast Track Processing is requested by the Applicant to the Registry within five (5) Business Days of the Applicant being contacted by the Registry after the Registry received the application from the Applicant's Registrar.

3.5. Applications in Standard Track Processing will be held in reserved Pending Create status for up to 30 days during which time they will be Advertised on the Registry-managed website http://check.tickets. During the Advertisement Period, third parties with Eligible Rights in the Requested Name may submit Competing Applications for the identical domain name.

3.6. At any point during the Advertisement Period the original Applicant may apply to Expedite a Standard Track Application by submitting evidence of an Eligible Right in the Requested Name. If the Registry is satisfied at its sole discretion that such an Eligible Right exists, it will terminate the Advertisement Period and the Requested Name will be registered to the original Applicant. The original Applicant and the Applicant's Registrar will be notified of the successful outcome of the Application. Any Competing Applicants for the Requested Name will be notified accordingly.

Competing Application

3.7. A Competing Application may only be submitted during the Advertisement Period, if any. The Competing Application may only be for a .tickets domain name identical to a Requested Name listed on

the Registry Website. A Competing Application must be submitted through the http://check.tickets website prior to the expiration of the Advertisement Period.

3.7.1. The Advertisement Period for each Application in Standard Track Processing will last for a maximum of thirty (30) days and the start date of each Advertisement Period for each Standard Track Application will be published on the http://check.tickets website.

3.7.2. While the Advertisement Period will last for a maximum of thirty (30) days, the Advertisement Period for all Applications may be terminated by the Registry if the original Applicant successfully applies to Expedite a Standard Track Application by submitting evidence of an Eligible Right in the Requested Name. In such cases the termination of the Advertisement Period will be published on the http://check.tickets website.

3.7.3. A Competing Application made outside the Advertisement Period will be rejected.

3.7.4. A Competing Application is subject to the payment of a Competing Application Fee which must be paid to the Registry or the Registry's appointed service provider at the time the Competing Application is submitted.

3.7.5. For a Competing Application to be considered valid, it must:

   (a) Contain the Competing Applicant's full and correct contact details including name, entity details, address, telephone and email addresses and this information will be subject to and must pass Enhanced Whois Verification;

   AND

   (b) contain evidence of a demonstrable Eligible Right as set forth in Section 3.9 below.

3.7.6. Competing Applications that do not pass either one or both of these 2 (two) criteria will be rejected and the Competing Applicant will be notified by the Registry.

3.7.7. When a Competing Application is received by the Registry the Registry will notify the original Applicant of that fact and will invite the original Applicant to submit evidence of an Eligible Right in the Requested Name. Original Applicants will at any point throughout the Advertisement Period be entitled to submit evidence of an Eligible Right in the Requested Name. If the Registry is satisfied that such an Eligible Right exists, it will terminate the Advertisement Period and the Requested Name will be registered to the original Applicant. The original Applicant and its Registrar will be notified of the successful outcome of the Application. The Competing Applicant(s) for the Requested Name will be notified accordingly. The Competing Application Fee shall not be refunded.

3.7.8. If the original Applicant fails to demonstrate to the Registry the existence of an Eligible Right in the Requested Name the Requested Name will be awarded to the Competing Applicant with the first filed valid Competing Application. In such cases, the Competing Applicant will be notified accordingly with instructions to complete the Registration of the Requested Name. The original Applicant and its Registrar will be notified of the unsuccessful outcome of the original Application.

3.7.9. A Competing Applicant that has had its Competing Application rejected will be able to appeal against the Registry's decision by following the appeal process set out at section 3.10 of this policy.

3.8. **Fast Track Processing**

An Applicant that can demonstrate having an Eligible Right in the Requested Name may bypass Standard Track Processing, including the Advertisement Period, by requesting Fast Track Processing.

3.8.1. In order to prevent the start of the Advertisement Period, Fast Track Processing must be requested by the Applicant within 5 (five) Business Days of the Applicant being contacted by the Registry notifying the Applicant of the Registry's receipt of the Applicant's Application from the Applicant's Registrar. Requests made after this time will be rejected and the Application will be published on the Registry-managed website http://check.tickets via which third parties may submit Competing Applications for the identical domain name.

3.8.2. Fast Track Processing is not subject to the payment of an additional fee.

3.8.3. An Application in Fast Track Processing will not be published on the Registry-managed website http://check.tickets while its Fast Track status is being processed. Only if an Application's Fast Track status is rejected by the Registry will the Application be published on the Registry-managed website http://check.tickets and an Advertisement Period shall commence.

3.8.4. The Registry will not immediately publish a rejected Fast Track Application. An Applicant for an Application that has had its Fast Track Status rejected will be able to appeal against the Registry's decision by following the appeal process set out at section 3.10 of this policy.

3.8.5. An Application that has had Fast Track Processing rejected and has not been appealed or has failed its appeal will be placed by the Registry into Standard Track Processing.

3.9. **Eligible Right**

An Eligible Right in respect of a Requested Name is one of the following:

(a) A nationally or regionally registered trade mark registered in respect of tickets or ticketing goods or services;

OR

(b) A name or other term that, while not registered as a trade mark, has been used in trade to distinguish the tickets or ticketing goods or services of one undertaking from those of another.

Non-exhaustive examples of tickets and ticketing goods or services are set out in Appendix 1 to this policy for guidance to Applicants. What constitutes tickets or ticking goods or services for the purposes of this policy will be decided by the Registry at its sole discretion.

3.9.1. A registered trade mark upon which an Eligible Right is claimed must be registered in a jurisdiction that examines trade mark applications on absolute and relative grounds prior to registration AND carries out pre-registration opposition proceedings OR, in the case of a trade mark registered in a jurisdiction that operates post-registration opposition proceedings, the post-registration opposition period must have expired.

3.9.2. A registered trade mark upon which an Eligible Right is claimed must be in force at the date the Eligible Right is examined for the purposes of assessing any Application or Competing Application.

3.9.3. An Eligible Right in respect of a Requested Name that is either the personal name or the performing name or other pseudonym of an artist or other performer or collective will only be considered valid if the Applicant or Competing Applicant is the holder of that name i.e. the artist or other performer or collective or that holder's appointed representative.

3.9.4. An Eligible Right in respect of a Requested Name that is the name of an entertainment, sporting, cultural or educational event, such as a concert, theatrical performance, sports match or exhibition will only be considered eligible if the Applicant or Competing Applicant is the owner of the registered or unregistered trade mark rights in that name in respect of that entertainment, sporting, cultural or educational event or that owner's appointed representative.

3.9.5. An Eligible Right in respect of a Requested Name that is either the trade mark, trading name or company name of a travel services provider, such as an airline, train, coach, ferry or cruise service, or a booking or travel agent for such a travel services provider, will only be considered eligible if the Applicant or Competing Applicant is the owner or legally-recognized assignee of the trade mark, trading name or company name in respect of that travel services provider or a booking or travel agent or that owner's appointed representative.

3.9.6. An Eligible Right in respect of a Requested Name that is either the trade mark, trading name or company name of a lottery will only be considered eligible if the Applicant or Competing Applicant is the owner or legally-recognized assignee of the trade mark, trading name or company name of that lottery or that owner's appointed representative.

3.9.7. An Eligible Right in respect of a Requested Name that is either the name of an entertainment venue or other building such as a sports stadium, concert hall, theatre, museum will only be considered eligible if the Applicant or Competing Applicant is the owner or legally-recognized assignee of that venue or building or that owner's appointed representative.

3.9.8. An Eligible Right in respect of a Requested Name that is either the name of a travel interchange or terminus such as an airport, train or bus station will only be considered eligible if the Applicant or Competing Applicant is the owner or legally-recognized assignee of that travel interchange or terminus or that owner's appointed representative.

3.9.9. An Eligible Right must exactly match the Requested Name and any supporting evidence supplied, subject to the following exceptions:

(a) As a domain name cannot contain spaces or special characters (such as, but not limited to: ".", "@", "&", "$", "#", "%", "!", ":", "*", "+"), these characters may be either (i) omitted; or (ii) replaced by hyphens by the applicant;

(b) Characters "@" and "&" may additionally be spelled out with "at" or "and" respectively;

(c) Accents on accented characters may be omitted;

(d) Company identifiers such as Limited or Ltd may be omitted from the Requested Name; and

(e) Eligible Rights which end in the word "Tickets" may omit that word from the Requested Name.

What constitutes an exact match shall be in the Registry's sole discretion.

3.9.10. An Eligible Right claimed on the basis of a composite sign that includes a figurative element (e.g. stylisation or logos), the part of the sign which is being claimed as an Eligible Right must be:

(a) predominant;

(b) clearly separable or distinguishable from the figurative element; and

(c) in the same order as the Requested Name.

3.9.11. An Eligible Right must be demonstrated to the Registry by the submission by the Applicant or Competing Applicant or its appointed representative of evidence in accordance with the instructions and timeframes published by the Registry.

Applicants can demonstrate an Eligible Right based on a registered trade mark by providing the following information:

(a)   The text of the trade mark as registered;
(b)   The registration number of the relevant trade mark;
(c)   The date of registration;
(d)   The jurisdiction of registration of the trade mark;
(e)   The name of the registered owner of the trade mark or documentary evidence confirming that the Applicant is authorised by the registered owner of the trade mark to make the Application and have the domain name registered to it; and
(f)   The address of the registered owner of the trade mark.

Applicants can demonstrate an Eligible Right based on an unregistered name or other term by providing at the request of the Registry, one or more of the following types of evidence which must contain the full text of the Eligible Right in a clear and stand-alone format:

(a) Dated tickets;
(b) Dated advertising and marketing materials for tickets or ticketing goods or services (e.g. brochures, pamphlets, catalogues, product manuals, displays or signage, press releases, screen shots, social media marketing materials etc.);
(c) Links to websites, screen shots from websites relating to the sale or advertisement of tickets or ticketing goods or services;
(d) Headed and dated stationery, receipts, invoices relating to the sale or advertisement of tickets or ticketing goods or services; or
(e) Dated photographs or scans of product labels, tags or containers demonstrating the sale or advertisement of tickets or ticketing goods or services.

3.9.12. Other points to note in respect of evidence of an Eligible Right:

(a) Use may be by a previous proprietor of the Eligible Right (this will necessarily be the case if the mark has been assigned prior to the application for the Requested Name);
(b) Using a mark on goods or their packaging where the goods are intended for export constitutes use;
(c) Use by a third party with the proprietor's consent (for example, under licence) constitutes use;
(d) Use arises where the mark is used in accordance with its essential function, which is to guarantee the identity of the origin of tickets or ticketing goods or services;
(e) Use is not a question of quantity of use. Minimal use of the mark in accordance with its essential function constitutes use;
(f) Use designed merely to preserve a trade mark registration is not use;
(g) Internal use within an organisation or a group is not use, but dealings with other businesses are, even where the tickets or ticketing goods or services do not ultimately reach the end consumer; and
(h) Use by a non-profit organisation can include public-facing use for non-profit purposes.

What constitutes complete and satisfactory evidence of an Eligible Right shall be in the Registry's sole discretion.

3.9.13. Applicants or Competing Applicants will submit, via the http://check.tickets website, no more than 10MB of documentary evidence in support of each Application or Competing Application. Further pages need not be considered by the registry.

3.9.14. If no documentary evidence has been received by the Registry within 5 Business Days of a request, or such evidence is in the opinion of the Registry incomplete, inaccurate or otherwise inadequate to demonstrate the existence of an Eligible Right in the Requested Name, the Registry shall notify the Applicant and/or the Competing Applicant(s) accordingly.

3.9.15. The Application or Competing Application and evidence must be submitted in such format and such manner as the Registry may specify from time to time.

3.9.16. Any evidence submitted to the Registry shall contain accurate and up-to-date information as required by the Registry and shall not be fraudulent.

3.9.17. Evidence shall not contain defamatory materials or information that is confidential to any third party. Any such materials may be disregarded by the Registry.

3.9.18. It is the sole responsibility of all Applicants and Competing Applicants to ensure that these requirements are complied with. Evidence sent to the Registry in the name of or on behalf of the Applicants and Competing Applicants shall be deemed to have been sent by the Applicant.

3.10. **Verification Appeal Process**

If the Registry has been unable to verify the conditions required and set out in this policy for Enhanced Whois Verification, Fast Track Processing, Expediting a Standard Track Application or a Competing Application, the Applicant has the opportunity to appeal the decision of the Registry. The request for an appeal must be made to the Registry within 5 (five) Business Days of the Registry communicating the outcome of its assessment. Upon appeal the Registry will conduct an informal review of the decision. If the Registry is still not able to verify the conditions required the appeal will be referred to the Registry's legal advisor for a final decision. Such a referral will be subject to the payment of an Appeal Fee, payable to the Registry or its appointed service provider. If, at any point, the outcome of the original assessment is overturned and the Applicant is found to be successful, the appeal fee will be refunded to the Applicant. The appeal decision is final. The relevant Applicant and its registrar will be notified of the outcome of the appeal.

3.11. **Representations and Warranties by Applicants**

By submitting an Application, the Applicant represents and warrants that all information supplied to its Registrar, the Registry or any appointed services provider to the Registry is true and accurate. The Registry reserves the right to deny, suspend, transfer and/or cancel a .tickets domain name registration at any time that it finds that any registrant information or any other information supplied in connection with an Application during the Assessment of the application is incorrect, incomplete or fraudulent, or if the domain name is being used in contravention of its Acceptable Use Policies. If any person or organisation has found any abusive or illegal practices under a .tickets domain name please contact tickets.abuse@centralnic.com or submit a complaint via the Registry website http://tickets.tickets.

4. Anti Abuse and Acceptable Use Policy

4.1. The Registry seeks to, encourage best practice online with respect to online marketing, commerce and technical services, to protect consumers, and to support rights holders, by providing acceptable use requirements and recommendations. Registrants of names in the .tickets TLD must uphold and promote the goals of the Registry, as published from time-to-time on http://tickets.tickets.

4.2. All .tickets names are subject to this Anti-Abuse and Acceptable Use Policy. The Registry may modify this Policy from time to time in its sole discretion.

4.3. In support of the Registry's aim of protecting both rights holders and consumers, a .tickets domain name may not be used to:

(a) Sell fake, counterfeit, non-existent, fraudulent or unauthorised goods, services, licenses, or other products including tickets;

(b) transmit or redirect to misleading information (including via iframes, advertising, and similar) about the value, price, quality and/or availability of goods or services (including tickets);

(c) transmit or redirect to misleading information (including via iframes, advertising, and similar) concerning its relationship with a source of goods and services (including tickets);

(d) breach consumer protection regulations; and

(e) impersonate others.

4.4. The Registry reserves the right to deny, cancel or transfer any registration or service, or place any domain name(s) on registry lock, hold, or other status, as it deems necessary, at its sole discretion and without notice:

4.4.1. to protect the integrity, security, and stability of the domain name system;

4.4.2. to comply with any applicable court orders, laws, requests or rulings from law enforcement agencies, government agencies, or other organizations, or dispute resolution proceedings;

4.4.3. to avoid any liability, civil or criminal, on the part of the Registry, as well as its affiliates, subsidiaries, officers, directors, and employees or its service providers;

4.4.4. per the terms of the Registry Policies or a breach thereof;

4.4.5. to respond to or protect against any form of malware (which includes, without limitation, malicious code or software that may affect the operation of the Internet);

4.4.6. to comply with specifications of any industry group or recognized authority on Internet stability (i.e., RFCs);

4.4.7. to correct mistakes made by the Registry or any registrar in connection with the domain name registration;

4.4.8. for non-compliance with the terms of the Qualified Launch program or the Priority Boarding Program or,

4.4.9. for non-payment of any fees owed.

4.5. The following activities are prohibited, and constitute registration abuse which may result in cancelling, suspending, transferring and/or or deleting of the domain name. The Registrant and/or user of domain names in the TLD agrees to:

(a) Not upload, post, email, publish, transmit or otherwise make available (collectively, "Transmit") any content that in the Registry's sole discretion is unlawful, harmful, threatening, abusive, harassing, tortious, defamatory, vulgar, obscene, libellous, invasive of another's privacy, hateful, or racially, ethnically or otherwise objectionable;

(b) Not impersonate, or attempt to impersonate, any person or entity, including, but not limited to, a celebrity, a personality, ticketing company, musician, band, club, venue, brand, tv show, an entertainment company, travel company, guide or host, or falsely state or otherwise misrepresent your affiliation with a person or entity;

(c) Not harm minors in any way; not abuse children or transmit child abuse material;

(d) Not distribute malware; or operate botnets;

(e) Not engage in phishing, piracy, trademark or copyright infringement, fraudulent or deceptive practices, counterfeiting or other activity contrary to applicable law;

(f) Not forge headers or otherwise manipulate identifiers in order to disguise the origin of any content transmitted;

(g) Not Transmit any content that the Registrant or user does not have a right to make available under any law or under contractual or fiduciary relationships (such as inside information, proprietary and confidential information learned or disclosed as part of employment relationships or under nondisclosure agreements);

(h) Not Transmit any content that infringes any patent, trademark, service mark, trade secret, copyright or other proprietary rights ("Rights") of any party;

(i) Not Transmit any unsolicited or unauthorised advertising including, but not limited to, "junk mail," "spam," "chain letters," "pyramid schemes," "phishing" or "pharming"

(j) Not Transmit any content that contains software viruses or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer software or hardware or telecommunications equipment;

(k) Not interfere with or disrupt servers or networks, or disobey any requirements, procedures, policies or regulations of networks;

(l) Not relay email, or any form or part of electronic communications, from a third party's mail servers without the permission of that third party

(m) Not use "robots" or otherwise harvest other's email addresses for purposes of sending unsolicited or unauthorised material;

(n) Not upload, post, email, or transmit the same message, URL, or text, including linked files, multiple times;

(o) Not intentionally or unintentionally violate any applicable local, state, national or international law, including, any rules of any national or other securities exchange, and any regulations having the force of law;

(p) Not engage, or attempt to engage, in Spoofing

(q) Not "stalk" or otherwise harass another, or engage in cyber bullying

(r) not sell counterfeit or unauthorised goods or commit fraud

(s) not engage in typo-squatting or cyber-squatting.

(t)   Not allow their systems and services to be compromised in such a way as to allow a 3rd party to engage in any of the activities that would be deemed to be in breach of this Policy.

4.6. All Registrants must comply with all applicable laws including those that relate to privacy, data collection, data protection, consumer protection (including in relation to misleading and deceptive conduct) and applicable consumer laws in respect of fair lending, debt collection, organic farming (if applicable), disclosure of data and financial regulations.

4.7. If a Registrant is collecting and maintaining sensitive health and financial data, then they must comply with applicable laws on the provision of such services and include security measures appropriate to that sector.

4.8. In the event that a Registrant has registered a domain name that infringes the rights of another, the Registry reserves the right in cooperation with the sponsoring Registrar to cancel or transfer such domain name registration, and take further action against the Registrant.

4.9. All .tickets domain names are subject to ICANN's policies (as amended from time to time), including the dispute resolution procedures of UDRP, URS and the rights of trademark holders as enforced by courts of law.

4.10.   This Policy does not exhaustively cover all potential abuses of domain names which may result in the suspension, transfer, cancellation or locking of a domain name under this Policy.

4.11.   Registrants may not operate third level registries with more than 100 sub-domains, or sell, license or lease subdomains, unless it has received express written permission of the Registry. For the avoidance of doubt, all Policies herein apply in full force to any sub-domains howsoever created.

4.12.   This Policy does not give rise to any rights of compensation or claims against the Registry howsoever caused.

4.13.   Victims of mis-selling or any breaches or infringements of Anti-Abuse and Acceptable Use Policies herein are encouraged to contact the Registry with specific complaint(s) at tickets.abuse@centralnic.com in order that the Registry may investigate the matter. The Registry does not guarantee a reply or that any action will be taken. If the Registry in its sole discretion finds that any of the Policies herein have been breached then the Registry may suspend, lock or cancel the Registration.

4.14.   Compliance with all laws. Registry must take into account all applicable laws, rules and regulations in the jurisdictions where it operates. As such the Registry reserves the right to deny or cancel registrations based upon relevant sanctions, programs or standards administered and/or supported in other jurisdictions.

5. Reserved Names and Premium Names Policy

Reserved Names and Premium Names Policy ("Policy") of .tickets

5.1. The Registry may modify this Policy from time to time in its sole discretion.

5.2. The Registry may reserve (i.e. withhold from registration or allocate to itself), restrict, or block certain domain names from registration ("Reserved List"). The Registry may add or remove domain names from its Reserved List at any time. This Reserved List of domain names shall generally consist of:

5.2.1. Names reserved for Registry operations and other purposes, including without limitation, certain premium names retained for use by Registry's strategic partners or names for later release;

5.2.2. Names reserved to comply with ICANN requirements such as, but not limited to, Specification 5 of the .tickets gTLD Registry Agreement including any amendments thereto;

5.2.3. Names reserved for its Priority Boarding Program and Qualified Launch Program ("QLP") as described below in Section 7 and Section 8.

5.2.4. Premium Names including generic names and key words for later release by the Registry;

5.2.5. Names that are temporarily unavailable due to processing delays from Sunrise or pending verification registrations, or for other reasons.

5.3. Premium Generic Names. The Registry may reserve generic key words under this policy for individual release or later bulk release. Interested parties are encouraged to apply to the Registry for any such name by application to the Registry at http://tickets.tickets stating the intended purpose and attaching any business plans if relevant. Applications will be reviewed on a first come first served basis subject to the Registry's sole discretion.

6. Launch Plan

6.1. **Overview**

The .tickets launch plan will include the following phases:

(a) Qualified Launch Program (QLP)

Allocation of Qualified Launch Program Names as per section 7.

(b) Trademark Sunrise ("Sunrise")

Sunrise will be a start-date trademark sunrise period lasting at least 90 days, comprising a minimum 30 day notice period followed by 60 days of Sunrise Allocation. Sunrise and QLP phases will both terminate at the same time.

(c) Quiet Period

There may be a quiet period of at least one day from the end of Sunrise until the launch of GA.

(d) General Availability ("GA")

GA will follow Sunrise. The first 7 days of GA will consist of an Early Access Program.

(e) Priority Boarding Program

A Priority Boarding Program will run concurrently with GA as defined in section 8.

6.2. Dates

The dates of each phase will be announced on the CentralNic Registrar Console, on http://tickets.tickets and as shown at ICANN TLD Start-up Information at http://newgtlds.icann.org/en/program-status/sunrise-claims-periods.

7. The Qualified Launch Program (QLP) for TLD .tickets

7.1. **Introduction**

Accent Media Ltd, its successor and assigns, the ICANN appointed Registry Operator for TLD .tickets ("the Registry") intends to offer a Qualified Launch Program ("QLP") in accordance with the provisions set forth in the Qualified Launch Program Addendum published by ICANN on 10th April 2014 wherein certain domain names may be reserved or allocated to third parties during Sunrise pursuant to Section 4.5.1 of the Trademark Clearinghouse ("TMCH") Rights Protection Mechanism Requirements.

7.2. The Registry offers this priority access to its domains for registrants intending to showcase the domains using .tickets. The Registry may refer to its QLP in its marketing materials using such other program name as appropriate.

7.3. This "QLP" is to allow qualified eligible businesses or entities in the tickets service sector to participate in promotion of the TLD during Sunrise and thereafter. During the QLP, the Registry must obtain and check all potential domain name labels against the list provided to the Registry by the TMCH Sunrise and Claims Provider containing the labels attributable to Sunrise-Eligible Rights Holders (the "Sunrise List"). Any such applicant or invitee will only be allocated a QLP name during sunrise if:

(a) That applicant is a Sunrise-Eligible Rights Holder with a valid SMD file for a label that matches the QLP Name (in accordance with Section 2.1 of the Qualified Launch Program Addendum or

(b) If at the time of the Allocation or registration of a QLP name, the QLP Name does not match a label contained in the Sunrise List, then such QLP name may be allocated or registered provided such QLP name is promptly allocated or registered to such applicant following a review of the Sunrise List and

(c) In every case the applicant meets, at the sole discretion of the Registry, registration validation criteria, which may include Whois verification, providing evidence of its prior use of a name and or rights to use the proposed name or the acceptance of a proposed business case by the Registry. Fulfilment of the registration validation criteria shall be determined by the Registry in its sole discretion and may be subject to checks undertaken by the Registry.

7.4. Pursuant to the QLP, the Registry will obtain Sunrise List from TMCH sunrise and Claims Provider throughout the duration of the QLP and at least once every 24 hours through the QLP. The Registry will review any QLP application against the Sunrise Lists.

7.5. The Registry shall follow the reporting requirements according to the TMCH and to ICANN for any QLP Names granted during the Sunrise period.

7.6. All QLP names will be subject to ICANN consensus policies, and registrant responsibilities required of a name registered through an ICANN accredited registrar under the RAA 2013. In addition, as with every .tickets domain name, the applicant of a QLP must agree to abide by all .tickets Policies including its Anti-Abuse and Acceptable Use Policies which provide for acceptable content and practices on .tickets domain names.

8. Priority Boarding Program

8.1. The Registry may undertake a Priority Boarding Program where certain reserved domain names are allocated directly to third parties after the Sunrise Period. This program is by invitation or application only after sunrise has completed. The terms for this phase are set out below.

8.2. The domain name(s) must be eligible for allocation by Registry and subject to Registry's approval in its sole discretion. Eligibility criteria for Priority Boarding may include providing evidence of both prior use of a name and rights to use the proposed name or by application and /or verification of a proposed business case.

8.3. The Priority Boarding Applicant must agree to abide by all .tickets Policies including Anti-Abuse and Acceptable Use Policies regarding acceptable content and business practices on .tickets domain names.

8.4. The Priority Boarding Applicant must agree that at the time the Registry initiates a transfer to the Priority Boarding Program, all names will be subject to the Claims Notification policies, which state that any registered trademark holder with a matching mark to the domain name in question will be notified of the allocation, entitling them to utilize the URS, UDRP, and related mechanisms.

A condition of acceptance of invitation to the Priority Boarding Program is that the Applicant must use the domain name(s). Except with the express written permission of the Registry, if the Priority Boarding Applicant fails to use the domain name for a website within 12 month period, then the Registry reserves the right to revoke, suspend or cancel the registration. Use may include forwarding, other transitional arrangements, hosted website or display marketing including online or offline advertising.

The Priority Boarding Applicant must create an account at an eligible .tickets ICANN accredited Registrar.

8.5. Applications must be made in good faith and must certify the veracity of the application at the time of submission. If the Applicant has supplied false details and/or fails to comply with the terms of this Application then the Registry reserves the rights to revoke, suspend or cancel the domain name at any time.

8.6. Acceptance of the application does not create an employer-employee or agency relationship, a partnership or a joint venture between the parties.

8.7. The Priority Boarding Applicant agrees to grant the Registry a limited license to use the domain names, logo and trading name(s) of the applicant or its business, in marketing materials by the Registry at its sole discretion.

8.8. .tickets domain names on reserved lists may not be eligible.

8.9. No representations or guarantees are made by Registry that any applied for name(s) will qualify for this program, even if such name is shown as available at the time of application.

8.10. Applications are subject to all Registry policies and all terms and conditions posted on the Registry website from time to time.

8.11. In order to ensure accuracy of submitted materials to support the application, all applicants agree to be contacted by telephone and/ or email for verification purposes.

8.12. If an application is accepted the registrant must electronically or by hard copy sign all the terms and conditions for the Priority Boarding Program.

8.13. For the Application the following information must be supplied:

(a) Proposed domain name(s)
(b) Company or entity name or individual name of proposed Registrant

(c) Complete address
(d) Contact person
(e) Contact email
(f) Contact telephone, including mobile if available
(g) Evidence of prior use and rights, or business case summary for the proposed name
(h) Website address (if available)

8.14. **Representations**

The Registry represents that the QLP and Priority Boarding Program described above is a true and correct description. The Registry reserves the right to modify the terms of the Priority Boarding Program or to discontinue the program at any time.

Note: the Priority Boarding Program is not a limited registration period, but runs concurrent to General Availability.

9. Sunrise Policies

9.1. **Overview**

Sunrise allows the holder of a trademark that has previously been verified by the officially mandated ICANN Trademark Clearinghouse ("Trademark Holder") to notify the Registry of its registered trademark, and apply to register the corresponding .tickets domain name.

9.2. During Sunrise only Trademark Holders may apply for a domain name that constitutes an "exact match" of their mark, in accordance with the ICANN Trademark Clearinghouse ("TMCH") policy. The Registry will charge a Sunrise domain name registration fee for registrations of domain names during Sunrise ("Sunrise Price"), plus an Application Fee.

9.3. The Trademark Holder is responsible for protecting any domain names which match its trademarks. If a Trademark Holder fails to reserve any domain name during Sunrise, any other party is free to register that domain name during General Availability, subject to Registry Policies, the TMCH Claims Service, and applicable laws and regulations.

9.4. Because some generic terms may be the subject of trademark registration, certain generic names may be withheld from Sunrise availability, in accordance with Registry policy.

9.5. The Sunrise Dispute Resolution Policy ("SDRP") describes the process and standards that will be applied to resolve challenges alleging that a domain name has been registered, or has been declined to be registered, in violation of the Registry's Sunrise Policy. This SDRP will not be applied to Registry-reserved names (including any premium names reserved) in the TLD.

9.6. The Registry may modify this Policy from time to time in its sole discretion. Any modifications or amendments to this Policy shall be effective upon posting on the .tickets Registry website and giving ninety (90) days prior written notice to all .tickets accredited Registrars.

9.7. **Start Date Sunrise** The Registry will operate a "Start-Date Sunrise". The Registry will give 30 days' notice for the commencement of Sunrise. Names will be allocated on a first come first served basis. Applications will be approved or rejected in the order of the receipt of applications. The .tickets Sunrise shall have a duration of at least sixty (60) days following the initial 30 day notice period. Therefore the whole duration of sunrise will be deemed to be a 90 day period. Other than the ICANN requirement to submit a valid Signed Mark Data File ("SMD File") with Sunrise applications, the Registry does not apply allocation criteria in its Sunrise application process but all registrations are subject to Enhanced Whois Verification.

9.8. **Fees** The Registry Sunrise Fees will be set out in the Registry Registrar Agreement ("RRA"). Multiple years registered during sunrise will each be charged at the Sunrise Registration fee.

The renewal price for Sunrise Domain Names will be the General Registration Fee then in effect.

9.9. **The TMCH & Trademark Validation** The Trademark Clearinghouse ("TMCH") is responsible for

maintaining Sunrise eligibility requirements, validating and authenticating marks (as applicable), and hearing challenges regarding validity of a mark or SMD File. When processing Sunrise applications, the Registry relies on the validity of mark holder information contained in SMD Files provided by the TMCH.

9.10. Disputes regarding the validity of an SMD File are subject to a separate TMCH dispute process and should be submitted to the TMCH using its dispute resolution procedures outlined at http://trademark-clearinghouse.com/dispute prior to initiation of a complaint under the SDRP. In the event the TMCH reports fraud in a SMD File or a Sunrise application, the Registry may disqualify the Sunrise application or, in the event that fraud is detected after the Sunrise period, suspend, transfer, reserve and/or delete the applicable domain(s). The Registry reserves the right to put on hold any domain name pending final dispute resolution.

10. General Availability

10.1. Upon the commencement of General Availability, available names will be allocated via **.tickets** Accredited Registrars on a first-come first-served basis subject to Registry Policy and ICANN requirements. A quiet period of one hour to 3 days may precede the General Availability launch following the end of Sunrise period.

10.2. At all times during General Availability period names will be subject to Claims Notifications as set out below at Section 11. As such, an applicant for a domain name must acknowledge and accept the information contained within any Claims Notice that may be presented before processing of the application for registering a domain name. See the Claims Period section of these policies for more information on the Claims Period.

10.3 Early Access Period ("EAP") During the first 7 (seven) days of General Availability the EAP takes place. Interested organisations, businesses and others can register names on a first-come, first-served basis provided they meet the eligibility requirements as defined in the .tickets applicant policies and pay the Early Access Fees.

11. IP Claims Notification - Perpetual

11.1. The Registry will send IP Claims notifications in accordance with the ICANN and TMCH policies during Sunrise and at all times thereafter. In the event an Applicant proceeds with a Registration Application, a notification is sent to the record holder of the TMCH entry. Such Applicant may further be deemed on notice of the intellectual property claims corresponding to the TMCH entry.

11.2. Any changes to this policy of perpetual claims notice will be subject to 90 days' notice to all .tickets accredited registrars.

12. Dispute Policies

12.1.   All Registrants agree to participate in and abide by any determinations made as part the Registry's dispute resolution procedures, including but not limited to:
   (a) Uniform Domain Name Dispute Policy (http://www.icann.org/en/help/dndr/udrp),
   (b) Uniform Rapid Suspension Policy (http://newgtlds.icann.org/en/applicants/urs),
   (c) Transfer Dispute Resolution Policy (http://www.icann.org/en/help/dndr/tdrp), and
   (d) Sunrise Dispute Resolution Policy (See below.)

All dispute policies will be referenced on the Registry website at http://tickets.tickets.

13. Sunrise Dispute Resolution Policy

13.1. Introduction

This Sunrise Dispute Resolution Policy (the "SDRP") is incorporated by reference into the Registration Agreement. This SDRP is applicable to the Trademark Sunrise and is effective as of 30 April 2015. An SDRP Complaint may be filed against a domain name registered during the .tickets TLD Sunrise Period, and until 10 days after the close of the Sunrise Period. This SDRP describes the process and the standards that will be applied to resolve disputes in relation to an allegation that a domain name has been registered by a third party in violation of the Registry's Sunrise Policy.

The Registry may modify this Dispute Policy from time to time in its sole discretion. Such revised Policy shall be posted on the Registry's website with least 14 calendar days before it becomes effective; unless this Policy has already been invoked by the submission of a Complaint, in which event the version of the Policy in effect at the time it was invoked will apply until the dispute is concluded, all such changes will be binding with respect to any dispute, whether the dispute arose before, on or after the effective date of the change.

13.2. Initiating a Dispute and Internal Review

Prior to initiating a dispute under this Policy, potential complainants must submit complaints first to the Registry at: primary@dottickets.org

As a first step the Registry shall attempt to resolve the issue internally without charge. In particular, in the case that the matter is more appropriately dealt with by the Sunrise Registrar or the TMCH, it will advise the potential complainant accordingly. If the complaint relates to a Registry process error affecting the applicable domain(s), the Registry will investigate and if upheld seek to resolve such errors internally without charge. In the event the Registry is unable to resolve the dispute, it will notify the potential complainant to submit its complaint for resolution directly to arbitration at an appropriately located arbitration provider to accommodate the complainant as outlined in this Policy. The Dispute Resolution Provider to be appointed within suitable timeframe for each complainant may include the National Arbitration Forum (USA), WIPO (Switzerland or Singapore) or other Arbitration services provider.

Any claim or dispute not made to the Registry within ten (10) days of the end of Sunrise will be time barred from consideration by the Registry.

13.3. Frivolous Complaints

A complainant, complainant's counsel, or complainant's counsel's firm, that is found to be responsible for filing three or more SDRP complaints (in any TLD, .tickets or otherwise) deemed to be frivolous may be barred from further use of this policy at the Registry's discretion. A frivolous complaint comes from a complainant that has habitually lodged vexatious complaints, persistently and without reasonable grounds. In denying use of this policy, the Registry or the Dispute Resolution Providers may consider the number of complaints lodged under this Policy or any similar third-party registry policies and paths of dispute resolution, which were resolved in favor of a respondent, or otherwise consider a

pattern of abusing such policies.

13.4. **Applicable Disputes**

A registered domain name in the TLD will be subject to an administrative proceeding upon submission of a complaint that a third-party Sunrise Registration was improper under one or more of the following criteria.

13.4.1. **Improper Sunrise Registration - Trademarks**   A complaint under this section shall be required to show by reasonable evidence that a registered domain name in the .tickets TLD does not comply with the provisions of the Registry's Sunrise Program. The complaint must prove one or more of the following elements:

(a) at the time the challenged domain name was registered, the registrant did not hold a trademark registration of national effect (or regional effect) or the trademark had not been court-validated or protected by statute or treaty;

(b) the domain name is not identical to the mark on which the registrant based its Sunrise registration;[1]

(c) the trademark registration on which the registrant based its Sunrise registration is not of national effect (or regional effect) or the trademark had not been court-validated or protected by statute or treaty; or

(d) the trademark registration on which the domain name registrant based its Sunrise registration was not issued on or before the date specified by the Registry in its Sunrise Criteria, if one was specified.

13.5. **Evidence and Defences**

13.5.1. Evidence

Arbitrators will review the Registry's Sunrise Policy in making its decision.

13.5.2. Defences

Harmless error. A Respondent may produce evidence to show that, although the sunrise registration was granted based on submission of the wrong documents, or documents containing an error, the true and correct evidence existed at the time the sunrise registration was applied for and, thus, the registration would have been granted.

13.6. **Remedies**

If the Arbitrator finds that the domain name was improperly registered during the Sunrise period, the sole remedy for a Complaint filed under this SDRP shall be cancellation of the registration, and return of the cancelled domain name to the pool of available names available for registration.

In the event an SDRP dispute is brought by an auction bidder for the same domain name, the auction will be suspended until the dispute is resolved.

13.7. **Procedure**

13.7.1. Dispute Resolution Provider - Selection of Procedure

Following the internal review process set forth in Section 13.2., the Registry will appoint a dispute resolution provider such as the National Arbitration Forum ("Forum") , WIPO Arbitration and Mediation Centre ("WIPO") or other appropriate provider (collectively referred to as the "Dispute

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[1] For the purposes of analysis of this element, neither the gTLD itself, nor the "dot," shall be considered.

Resolution Provider") by submitting the complaint directly to such provider as directed by the Registry. Before submission to such provider the Registry will inform complainant and provide adequate time for the preparation of the complaint. The Dispute Resolution Provider will administer the proceeding and select a qualified and eligible Arbitrator(s) ("Arbitrator"). The Dispute will be handled according to the established rules for such providers, Sunrise Dispute Resolution Policy ("Rules"), setting forth a fee schedule and other technical and process requirements for handling a dispute under this SDRP. For example, if the Forum were to be selected as the most appropriate Dispute Resolution Provider the proceedings will be conducted according to this SDRP and the applicable Rules of the Forum. Any fees will be those set by the Dispute Resolution Provider.

13.7.2. Registry's or Registrar's Involvement

Neither the Registry nor Registrar will participate in the administration or conduct of any proceeding before a Dispute Resolution Provider. In any event, neither the Registry nor the registrar is or will be liable as a result of any decisions rendered by the Dispute Resolution Provider. Any sunrise-registered domain names in the TLD involved in a SDRP proceeding will be locked against transfer to another domain name holder or another registrar in the event of a dispute and during the course of a proceeding.[2] The contact details of the holder of a registered domain name in the TLD, against which a complaint has been filed, will be as shown in the registrar's publicly available Whois database record for the relevant registrant. The Registry and the applicable registrar will comply with any Arbitration decision and make all appropriate changes to the status of the domain name registration(s) in their Whois databases.

13.7.3. Parties

The registrant of a registered domain name in the TLD shall be promptly notified by the Dispute Resolution Provider of the commencement of a dispute under this SDRP, and may contest the allegations of the complaint or show other cause why the remedy requested in the complaint should not be granted in accordance with this SDRP. In all cases, the burden of proof shall be on the complainant, and default or other failure of the holder of the registered domain name shall not constitute an admission to any allegation of the complaint. The Dispute Resolution Provider shall promptly notify all named parties in the dispute, as well as the registrar and the Registry of any decision made by the Arbitration.

13.7.4. Decisions

(i) The Arbitrator may state the basis on which the decision is issued in summary format and may include such commentary or guidance as the Arbitrator deems appropriate;
(ii) the decision shall state whether a registered domain name in the TLD is to be cancelled or if the status quo maintained; and
(iii) decisions made under this SDRP may be publicly published by the Dispute Resolution Provider on its website.

13.7.5. Implementation of a Lock and the Decision

If an Arbitrator's decision requires a change to the status of a registered domain name, the Registry[3] will wait ten (10) business days after communication of the decision before implementing that decision, unless the registrant submits to the Registry (with a copy to the Dispute Resolution Provider) during that ten (10) day period official documentation (such as a copy of a complaint, file-stamped by the clerk of the court) that the registrant has commenced a lawsuit to preserve its claimed rights in a

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[2] A Registry may, though its agreement with registrars, instead require the registrar to perform the lock and/or implementation steps.
[3] A Registry may, though its agreement with registrars, instead require the registrar to perform the lock and implementation steps.

court of competent jurisdiction over the parties and the registered domain name. If such documentation is received no further action shall be taken until the Registry receives (i) evidence satisfactory to the Registry of an agreed resolution between the parties; (ii) evidence satisfactory to Registry that registrant's lawsuit has been dismissed or withdrawn; or (iii) a copy of an order from such court dismissing such lawsuit or otherwise directing disposition of the registered domain name.

13.7.6. Representations and Warranties Parties to a dispute under this SDRP shall warrant that all factual allegations made in the course thereof are true and correct to the best of their knowledge, and shall remain subject to all representations and warranties made in the course of registration of a disputed domain name.

13.8. Maintaining the Status Quo

During a proceeding under the SDRP, the registered domain name shall be locked against transfers between registrants and/or registrars and against deletion by registrants.

13.9. Indemnification / Hold Harmless

The parties shall hold the registrar, the Registry, the Dispute Resolution Provider, and the Arbitrator harmless from any claim arising from operation of the SDRP. Neither party may name the registrar, the Registry, the Dispute Resolution Provider, or the Arbitrator as a party or otherwise include the registrar, the Registry, the Dispute Resolution Provider, or the Arbitrator in any judicial proceeding relating to the dispute or the administration of the SDRP policy. The parties shall indemnify, defend and hold harmless the registrar, the Registry, the Dispute Resolution Provider, the Arbitrator and their respective employees, contractors, agents and service providers from any claim arising from the conduct or result of a proceeding under this SDRP. Neither the registrar, the Registry, Dispute Resolution Provider, the Arbitrator nor their respective employees, contractors, agents and service providers shall be liable to a party for any act or omission in connection with any administrative proceeding under this SDRP or the corresponding rules. The complainant shall be directly and solely liable to the registrant in the event the complaint is granted in circumstances where the registrant is lawfully entitled to registration and use of the registered domain name(s) in the TLD.

13.10. Relation To Other Dispute Resolution Policies

This SDRP is in addition to and complementary with the Uniform Domain Name Dispute Resolution Policy ("UDRP"), the Uniform Rapid Suspension System ("URS") and any charter, nexus, or eligibility dispute policies adopted by ICANN or the Registry.

13.11. Effect of Other Proceedings

The administrative proceeding under the SDRP shall not prevent either party from submitting a dispute concerning the registered domain name in the TLD to concurrent administrative proceedings or to a court of competent jurisdiction for independent resolution during a pending SDRP administrative proceeding or after such proceeding is concluded. Upon notice of such other proceeding, the SDRP proceeding may be terminated (in the sole discretion of the Arbitrator) in deference to the outcome of such other proceeding.

13.12. SDRP Modifications

The Registry reserves the right to modify this SDRP at any time. Such revised SDRP shall be posted on the Registry Website at least thirty (30) calendar days before it becomes effective; unless this SDRP has already been invoked by the submission of a complaint, in which event the version of the SDRP in effect at the time it was invoked will apply until the dispute is concluded. In the event that registrant objects to a change in this SDRP, the sole remedy is to cancel the registration, provided that registrant.

13.13. In addition to this Sunrise Sunrise Dispute Resolution Policy, all Registrants agree to participate in and abide by any determinations made as part of the Registry's dispute resolution procedures, including but not limited to:

(a) Uniform Domain Name Dispute Policy (http://www.icann.org/en/help/dndr/udrp),

(b) Uniform Rapid Suspension Policy (http://newgtlds.icann.org/en/applicants/urs),

(c) Transfer Dispute Resolution Policy (http://www.icann.org/en/help/dndr/tdrp).

14. Privacy Policies

14.1. **Introduction**

Accent Media Ltd, incorporated in England, is the Registry Operator for the Top Level Domain TLD .tickets ("the Registry"). As a company registered in England and Wales, the Registry is subject to the privacy laws and regulations of England and Wales. In addition the Registry has a Registry Service Provider, CentralNic Ltd, based in England and subject to data protection laws of England and the EU. The Registry collects information about visitors to the Registry website and .tickets registrants through a variety of means. The Registry and the Registry Verification Agent will request and collect personal data through http://check.tickets website to comply with Registry's Extended Whois Verification policies. The Registry is subject to the Data Protection Laws of England and the EU. Information is stored and used in a number of different ways. This Privacy Policy is intended to outline the information the Registry collects and how it is stored, used and protected. The Registry may modify this Policy from time to time in its sole discretion. Any modifications or amendments to this Policy shall be effective upon posting on the .tickets Registry website giving at least 14 calendar days before it becomes effective.

14.2. **Policy**

The Registry, having considered the applicable laws on data protection principles, adopts the following privacy policies:

(a) Personal data shall be processed fairly and lawfully.

(b) Personal data shall be obtained only for one or more specified and lawful purposes, to comply with the Registry policies including Extended Whois Verification, and shall not be further processed in any manner incompatible with that purpose or those purposes.

(c) Personal data shall be adequate, relevant and not excessive in relation to the purpose or purposes for which they are processed.

(d) Personal data shall be accurate and, where necessary, kept up to date.

(e) Personal data processed for any purpose or purposes shall be kept for no longer than is necessary for that purpose or those purposes.

(f) Appropriate technical and organisational measures shall be taken against unauthorised or unlawful processing of personal data and against accidental loss or destruction of, or damage to, personal data.

14.3. **Relationship with Registrars**

14.3.1. Domain names are distributed through Registrars, accredited by ICANN, and who have entered into a Registry Registrar Agreement ("RRA") with the Registry. These registrars are agents who register domain names on behalf of their customers, and typically provide additional services (such as web hosting, email, and SSL certificates). Registrars have broad powers to register, delete, and modify the domain names that are registered for their customers, and use a variety of automated and manual tools to do so.

14.3.2. The RRA requires that Registrars ensure that their connection to the Registry System is secure, and that all data exchanged between their system and the registry system is protected. However, the Registry cannot ensure or guarantee the security of Registrars' systems. Registrants should contact

their registrar if they have any questions or concerns about how the registrar processes, stores and transmits their personal information.

14.4. **What information the Registry collects**

14.4.1. All domain names registered in the .tickets database has to be associated with the following information:

(a) Registered Name Holder (or registrant): the legal owner of the domain name.
(b) Administrative Contact: the entity authorised by the registrant to interact with the registrar on behalf of the registrant.
(c) Technical Contact: the entity authorised by the registrant to maintain the technical operations of the domain name.
(d) Sponsoring registrar: The entity authorised by the registrant to register and manage the domain.
(e) Name servers: the domain name servers to which the domain must be delegated in order to function.

14.4.2. At the time of Application for Registration the Registry or its verification agents may request one or more of the following items from a natural person:

(viii)   A valid driving licence;
(ix)   A valid passport;
(x)   A valid national ID card;
(xi)   A National Insurance card (for UK citizens);
(xii)   A residence permit;
(xiii)   A utility bill from the last 3 months; or
(xiv)   A bank statement from the last 3 months.

This data is not retained for longer than required, nor will it be published. In the event of investigation by law enforcement or by other lawful request the Registry may comply with such lawful requests.

14.4.3. The following information may also be provided:

(a) **Billing Contact:** the entity authorised by the registrant that is responsible for payment of registration and renewal fees to the registrar.
(b) **DNSSEC DS records:** digests of the DNSSEC Secure Entry Point (SEP) for the domain name.

14.4.4. The Registrant and the Administrative, Technical and Billing Contacts described above include the following verified information:

(a) Contact Name/Role
(b) Organisation
(c) Street Address
(d) City
(e) State/Province
(f) Post code
(g) Country
(h) Phone
(i) Fax
(j) Email

14.4.5. The Registrar provides this information to the Registry when the domain is registered. Registrars can also amend the above information at any time during the lifetime of the domain registration. The Registrar does not share with the Registry the Registrant's methods of payment or such other information about services a registrant may have with a given registrar.

14.4.6. At the point of registration, the Registry also stores the following information:

   (a) The creation date of the domain,
   (b) The expiry date of the domain,
   (c) Status codes used for Registry operations including, but not limited to, lock the domain, or prohibit updates.
   (d) A random authorisation code used for transfers.

14.4.7. The Registry may also collect and retain information voluntarily supplied by applicants under its application policies, dispute procedures or QLP program, Priority Boarding Program, or to support premium names applications. Such information may also be shared with third parties charged with the review of such applications and verification services or for the conduct of such dispute resolution procedures. The Registry will only have such information as provided voluntarily in order to validate the application for the domain name(s).

14.5. **Information the Registry does not collect**

The Registry does not receive or store any of the following information:

   (a) The IP address of the registrar's customer,
   (b) Any credit card information,
   (c) Any passwords used by the registrant to access the registrar's website.

14.6. **How information is stored**

Domain name registration information is stored in a central database. This database is hosted in a secure co-location facility and is protected by enterprise-grade firewalls.

The Registry takes regular backups of the database to ensure continuity of service. All backups are stored in an encrypted format and are transmitted to off-site locations using encrypted communications channels to prevent unauthorised access.

14.7. **How information is used**

14.7.1. The Registry uses the domain name, name servers, and DNSSEC DS records (if any) to publish DNS zone files to facilitate the functioning of the domains. This information can be queried through the Registry's public DNS servers. Third parties can also access copies of the zone files after signing an agreement.

14.7.2. The Registrant, Administrative, Technical and Billing Contact information is published via the Whois service. The Whois system is a standard service operated by all domain name registries and Regional Internet Registries (RIRs) and is used by third parties to obtain information about registered domain names, and has a variety of uses, including:

(a) Supporting the security and stability of the Internet by providing contact points for network operators and administrators, including ISPs, and certified computer incident response teams;

(b) Determining the registration status of domain names;

(c) Assisting law enforcement authorities in investigations for enforcing national and international laws;

(d) Assisting in combating abusive uses of information communication technology;

(e) Facilitating enquiries and subsequent steps to conduct trademark research and to help counter intellectual property infringement;

(f) Contributing to user confidence in the Internet by helping users identify persons or entities responsible for content and services online; and

(g) Assisting businesses, other organisations and users in combating fraud, complying with relevant laws and safeguarding the interests of the public.

14.7.3. The Registry uses the Registrant, Administrative, Technical and Billing Contact information to contact the appropriate entities when dealing with the following issues, without limitation:

(a) Processing applications for domain names

(b) Non-payment of registration or renewal fees by the registrar[4]

(c) Misdirected SSL certificate requests

(d) Complaints of trademark or copyright infringement, malware, fraud or spam

14.8. **An example of a typical Whois record appears below**

Domain ID:CNIC-DO57351
Domain Name: train.tickets
Created On:03-May-2014 12:00:42 UTC
Last Updated On:16-Apr-2015 16:26:58 UTC
Expiration Date:03-May-2016 23:59:59 UTC
Status:OK
Registrant ID:H1030205
Registrant Name: Hostmaster, Accent Media
Registrant Street1: 35-39 Moorgate
Registrant Postal Code: EC2R 6AR
Registrant Country:UK
Registrant Phone:+ 44 2233 3600
Registrant FAX: + 44 2233 3001
Registrant Email:domains@centralnic.com
Admin ID: C11480
Admin Name: Domain Administrator
Admin Organization: CentralNic Ltd
Admin Street1: 35-39 Moorgate,
 Admin City: United Kingdom
Admin Postal Code; EC2R 6AR
 Admin Country:UK
Admin Phone:+44 (0) 203 388 0600
Admin FAX: + 44 2233 3001
Admin Email:domains@dottickets.org

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[4] In most cases, this is not required, however the Registry reserves the right to send notifications in some circumstances.

Tech ID:C11480
Tech Name: Domain Administrator
Tech Organization: Accent Media Ltd
Tech Street1: 35-39 Moorgate
Tech City: United Kingdom
Tech Postal Code: EC2R 6AR
Tech Country:UK
Tech Phone:+ 44 (0) 203 388 0600
Tech FAX:+ 44 2233 3001

Tech Email:domains@dottickets.org
Billing ID: H1030205
Billing Name: Hostmaster, Accent Media Ltd
Billing Street1: 35-39 Moorgate
Billing City: United Kingdom
Billing Postal Code: EC2R 6AR
Billing Country:UK
Billing Phone:+ 44 (0) 203 388 0600
Billing FAX:+ 44 2233 3001

Billing Email:domains@dottickets.org
Sponsoring Registrar ID:C11480
Sponsoring Registrar Organization: Accent Media Ltd
Sponsoring Registrar Street:35-39 Moorgate
Sponsoring Registrar City: United Kingdom
Sponsoring Registrar Postal Code: EC2R 6AR
Sponsoring Registrar Country: UK
Sponsoring Registrar Phone:+ 44 (0) 203 388 0600
Sponsoring Registrar FA**X:+** 44 2233 3001

Sponsoring Registrar Website: http://www.tickets.domains/
Name Server:NS.tickets.COM
DNSSEC:Signed
DS Key Tag 1:56736
Algorithm 1:7
Digest Type 1:1
Digest 1:6419B7C362DC3904484D519507208AB2CDF62947
DS Key Tag 2:56736
Algorithm 2:7
Digest Type 2:2
Digest 2:BAC5C176500C920C4DF5013DD0A84C3BA4CAAF916C91F017F06B36EF E7788774

14.9. **How information is protected**

All interfaces used to collect information (specifically, EPP and Toolkit systems, the web-based
Registrar Console and the Registry website) use the Secure Sockets Layer (SSL) to encrypt information
as it is transmitted to the Registry's system. This is the same technology used to secure e-commerce
systems and online banking.

As described above, the database storing domain name registration data is hosted on a server in a secure colocation facility, protected by a firewall. When copied from this server, the database is always transmitted and stored using encryption technology.

14.10. **How to get further information or ask a question**

If a Registrant has any questions or comments about the Registry Policies, please contact the Registry at http://tickets.tickets.

15. Whois Access Policy

15.1. Introduction

The Whois Access Policy relates to the dissemination of Domain Registration Information.

Accent Media Ltd, the Registry Operator for TLD .tickets ("Registry Operator"), is required to collect and provide domain name registration information ("Whois Data") for a variety of purposes. The Registry Operator provides access to Whois Data through a standard text-based network protocol on Port 43. Whois Data can also be accessed on the Registry Operator's website at http://tickets.tickets using a standard web interface.

Both interfaces are publicly available at no cost to the user and are reachable worldwide. This service is available to any Internet user and its use does not require prior authorization or permission.

15.2. Access to Whois Data in the Registry Operator's database is provided to assist in determining the contents of a domain name's registration record. Whois Data consists not only of the domain name but also the relevant contact information associated with the domain name as provided by the registrant. It also identifies nameserver delegation and the domain name's registrar of record.

15.3. The data in this record is provided for informational purposes only; the Registry Operator does not guarantee Whois Data accuracy. This service is intended only for query-based access. By submitting a Whois query to the Registry Operator, you agree to abide by this Whois Access Policy (this "Policy"). Please note that the Registry may modify this Policy from time to time in its sole discretion.

15.4. Security and Stability Considerations

Abuse of the Registry Operator's Whois interface through data mining may be mitigated by detecting and limiting bulk query access from single sources. Such queries by non-authorised parties will be limited and unauthorised queries may result in responses that do not include data sets representing significant portions of the registration database.

In addition, the Registry Operator's Whois web interface adds a simple challenge-response CAPTCHA that requires a user to type in the characters displayed in a certain image.

The .tickets Registry Operator will employ a blacklist to block access to Whois Data by those found to violate this Policy or any .tickets Registry Operator policy. At the Registry Operator's sole and complete discretion, individual Internet protocol ("IP") addresses or IP ranges may be prevented from accessing Whois Data.

15.5. Terms of Use

By accessing Whois Data from the Registry Operator, the user agrees to use the Whois Data only for lawful purposes and that under no circumstances will use the Whois Data to:

(a) allow, enable, or otherwise support the transmission by e-mail, telephone, or facsimile of mass unsolicited, commercial advertising or solicitations to any entities (other than your existing customers from whom you collected such information with their knowledge and permission);

(b) enable high volume, automated, electronic processes that send queries or data to the systems of the Registry Operator, its registry service provider or any ICANN-accredited registrar, except as reasonably necessary to register domain names or modify existing registrations; or

(c) collect or attempt to collect the majority or entirety of the Whois database contents.

Users who collect Whois Data by any of the above purposes are prohibited from publishing such Whois Data.

When using the Registry Operator's Whois service, the user should consider the following:

(a) The Whois service is not a replacement for standard EPP commands;

(b) Whois Data is not considered authoritative for registered domain objects;

(c) The Whois service may be scheduled for downtime during production or operation, testing and evaluation maintenance periods; and,

(d) Queries to the Whois service may be "throttled" (i.e. if too many queries are received from a single IP address within a specified time, the service will begin to reject further queries for a period of time to prevent disruption of Whois service access).k

Information regarding the .tickets Registry Operator's searchable Whois service is available on its website at http://tickets.tickets.

16. Registry Lock Service

16.1. In order to better protect Registrants from domain name hacking, the Registry offers a Registry Lock Service. The Registry Lock Service is a mechanism under which any requests for changes to a domain name server have to be manually verified and authenticated by the Registry. This means that the request for a DNS update may take more time as it has to be handled manually with an ID check, but it provides an additional level of extra security in case of a hacker attack.

16.2. A registry lock has the functionality to lock any of the following options:

1) Name Server record updates
2) Domain Password (EPP Authcode) updates
3) Domain Contact changes
4) Domain Sync (changes to expiry dates)

17.Amendments

17.1. The Registry may modify its Policies from time to time in its sole discretion. The Registry Reserves its rights to update its policies herein upon no less than 14 calendar days' notice to Registrars for the limited purposes of:

(a) Updating the Registry's contact information (email, address, etc)
(b) Complying with ICANN consensus policies
(c) Complying with new consumer protection legislation
(d) Correcting and updating links
(e) Correcting typographical errors OR
(f)   Updating policies following ICANN approved additional registry services or amendments to the .tickets Registry Agreement which have been subject to an RSEP or other approval process by ICANN.

17.2. Notices under section 17.1. shall be effective upon posting on the Registry website and posting on the CentralNic Registrar Console.

17.3. Any changes of policies which would require technical implementation or modifications to the Registrant Agreement by the Registrar shall be effective upon posting on the .tickets Registry website and or posting on the CentralNic Registrar Console and giving ninety (90) days prior written notice to all .tickets accredited Registrars.

18. Definitions

In this document:

"Accredited Registrar" or "Registrar" means a domain name registrar that is (i) accredited by ICANN and (ii) has entered into a Registry-Registrar Agreement with the Registry.

"Advertised" means an Application in Standard Track Processing that has been published by the Registry on its website [http://check.tickets].

"Advertisement Period" means the 30 (thirty) day period during which an Application in Standard Track Processing is Advertised and during which Competing Applications for the same domain name may be submitted to the Registry.

"Allocation" means the method by which a domain name is created and assigned to an Applicant;

"Allocated" shall have a corresponding meaning.

"Applicant" means a natural person, company or organisation in whose name an Application is submitted.

"Application" means the complete and technically correct request for a domain name, which complies with this policy and any other policy issued by us, or ICANN.

"Application Fee" means all non-refundable fees applied charged by the Registry to Registrars for all applications of registration (including Sunrise Application Fees and Competing Application Fees.

"Available Names" means .tickets names that have not been reserved, restricted, protected, registered, awarded, or otherwise allocated.

"Business Days" means Monday to Friday business days in England, excluding bank holidays in England.

"CentralNic Registrar Console" means the console provided by CentralNic available at https://registrar-console.centralnic.com.

"Claims Notice "means a notice provided to an Applicant indicating that the applied for Label is a Trademark Match to a Trademark Record in the Trademark Clearinghouse.

"Claims Services" means the services that collectively provide:
● 	Applicants with a Claims Notice, and
● 	Trademark Holders, with a corresponding Trademark Record, with notice that a Label that is a Trademark Match to the Trademark Record is Allocated.

"Claims Period" means any period during which the Claims Services are provided.

"Competing Application" means the submission by party of a request to the Registry to register a domain

name identical to a Requested Name in the Advertisement Period of an Application in Standard Track Processing.

"Competing Applicant" means a party named as the prospective Registrant in a Competing Application.

"Competing Application Fee" means the non-refundable fee that must be paid by the Applicant for a Competing Application to the Registry or its appointed service provider upon submission of its Competing Application.

"Dispute Resolution Provider" means the forum or provider of domain name disputes as appointed by the Registry which may include: WIPO, the National Arbitration Forum or other Arbitrator as designated by the Registry.

"Eligible Right" means a trade mark registered in respect of tickets or ticketing goods or services or a name or other term that while not registered as a trade mark has been used in trade to distinguish the tickets or ticketing goods or services of one undertaking from those of another.

"Enhanced Whois Verification" means the Whois verification standard set out in sections 3.2. – 3.4. of these Registration and Launch Polices.

"Expedited Standard Track Application" means an Application in Standard Track Processing for which the Applicant has submitted evidence of having an Eligible Right in the Requested Name.

"Fast Track Processing" means an Application for which the Applicant has elected Fast Track Processing and has submitted evidence of having an Eligible Right to the satisfaction of the Registry.

"General Availability" means the point in time following which requests to register a domain name may be received from any eligible party on a first come, first served basis.

"ICANN" means the Internet Corporation for Assigned Names and Numbers, its successors and assigns.

"ICANN Requirements" means the Registry's obligations under the Registry Agreement between Registry and ICANN and all ICANN Consensus Policies applicable to the .tickets TLD.

"PendingCreate" is a domain name status code for a domain name in the initial stages of registration for which a .tickets domain name is in place pending acceptance of the application to registration held subject to the registry policies.

"Registrant" is an Applicant that has submitted a Registration Request that has been paid for in full and accepted by the Registry. A Registrant is the holder of a registered name in the .tickets TLD.

"Registration" means a .tickets name that has been accepted by the Registry in accordance with the terms of the Registry-Registrar Agreement and the Registration Agreement for registration during a specified term.

"Registration Agreement" means the agreement between Registrant and Accredited Registrar for registration

of the domain name.

"Registration Request" is an application submitted by an Accredited Registrar on behalf of an Applicant to register a name in the .tickets TLD.

"Registry" or "Registry Operator" is Accent Media Limited, its successors and assigns, with its principle office address at 35-39 Moorgate London EC2R 6AR

"Registrar" means an entity that is authorised to offer domain name registration services in relation to the TLD.

"Registry Policies" means the policies adopted from time to time by the Registry as posted under Policies on the Registry Website.

"Registry-Registrar Agreement" or "RRA" is the agreement between Registry and Accredited Registrars, as amended from time to time.

"Registry System" means the system operated by Registry for Registered Names in the .tickets TLD.

"Registry Verification Agent" means the third party appointed by the Registry to provide verification services herein.

"Registry Website" is   http://tickets.tickets.

"Requested Name" is a domain name .tickets which an applicant submits to a registrar for registration.

"SMD File" means the Signed Mark Data file provided by the TMCH Sunrise and Claims Operator to a holder of a Validated Mark which is encoded with information such as the Labels that may be Allocated during a Sunrise Period.

"Standard Track Processing" means an Application for which the Applicant has not elected Fast Track Processing or has done so but has had its request for Fast Track Processing rejected by the Registry.

"Sunrise" means the period during which Sunrise- eligible Trademark Holders have the opportunity to submit an Application for a domain name in the TLD prior to the General Availability.

"Sunrise Registration" means a domain name Allocated to a Sunrise-Eligible Rights Holder and applied for during the Sunrise Period.

"Trademark Holders" are those eligible trademark owners who have been issued with a SMD File from the TMCH Sunrise and Claims Operator and meet the eligibility requirements specified in the Trademark Sunrise Policy.

"TLD" means Top Level Domain and for the purpose of this policy the TLD shall be .tickets.

"TMCH Sunrise and Claims Operator" means the providers appointed by ICANN to serve as the Trademark Clearinghouse by accepting, authenticating, validating and facilitating the transmission of information related to certain trademarks.

"Trademark Clearinghouse Guidelines" means the guidelines which can be found at the following link http://www.trademark-clearinghouse.com (as may be updated from time to time) which provide an overview of the requirements for the inclusion of trademarks in the Trademark Clearinghouse and the issuance of a SMD File.

"Trademark Clearinghouse" means the central repository for information to be authenticated, stored, and disseminated, pertaining to the rights of Trademark Holders. Trademark Holder means holders of marks that have been verified by the TMCH Sunrise and Claims Operator as meeting the requirements specified in the Trademark Clearinghouse Guidelines.

"Trademark Match" means that a Label is a match to a trademark, as described in the Trademark Clearinghouse Guidelines.

"Trademark Record" means a complete and correct set of information concerning a trademark or other mark submitted to the Trademark Clearinghouse.

"Validated Mark" means a mark that has been verified by the TMCH Sunrise and Claims Operation as meeting the requirements specified in the Trademark Clearinghouse Guidelines including those relating to proof of use.

Appendix 1 – Examples of Tickets and Ticketing Goods and Services

Admission ticket reservation and booking services for night clubs and night club events

Air ticket booking services

Airline ticket reservation services

Airline ticket services

Arcade redemption game machines which dispense tickets or the like to successful players

Arranging airline tickets, cruise tickets and train tickets

Arranging for ticket reservations for shows and other entertainment events

Arranging the emergency replacement of airline tickets

Automated ticket printing apparatus

Automatic ticket dispensers

Automatic ticket dispensing machines

Booking agencies concert tickets

Booking agencies for theatre tickets

Booking agency service for cinema tickets

Booking agency services for cinema tickets

Booking agency services for theatre tickets

Booking of air tickets

Booking of rail tickets

Booking of seats for shows and booking of theatre tickets

Booking of tickets for travel

Booking of travel tickets

Commutation-ticket holders

Disposable ticket sets for playing games of chance

Electronic and electrical apparatus, namely, ticket issuing, reading and recording machines

Electronic parking lot ticket dispensers

Electronic terminal for an electronic lottery system which generates lottery tickets

Electronic terminals for generating lottery tickets

Entertainment admission venue control services, namely, the remote verification of ticket validity upon presentation of tickets at an entertainment venue

Entertainment services, namely, arranging for ticket reservations for water parks and amusement centres

Entertainment services, namely, arranging for ticket reservations for amusement park attractions

Entertainment ticket agency services

Entry tickets

Hand tools for removing the outer coating on a lottery ticket

Hand tools, namely, lottery ticket scrapers

Heat sensitive tapes for use in the printing of tickets

Holders specially adapted for lottery tickets

Instruments for punching tickets

Issuing of tickets for travel

Issuing stored value cards for use as electronic travel tickets

Lottery ticket dispensing apparatus

Lottery tickets

Machines for creasing and folding tickets and vouchers for use in vehicle parking, travel and entertainment

Machines for printing, creasing and folding tickets and vouchers for parking and transportation management systems that also issue, date, validate, time stamp and cancel the tickets and vouchers

Management of event ticketing for others

Metal train and bus ticket holders

Non-metal train and bus ticket holders

On-line admission ticket agency services for entertainment, educational, sporting and cultural events

On-line entertainment ticket agency services

On-line transportation reservation and travel ticket reservation services

Passenger tickets

Price tickets

Printed lottery tickets

Printed tickets

Procurement, namely, purchasing tickets to entertainment events for others

Providing an Internet website portal featuring links to musical artist websites and music performance ticket information

Providing automated check-in and ticketing services for air travellers

Providing will-call ticket services

Rental of machines which issue tickets for travel

Reservation services for concert and theatre tickets

Reservation services for concert tickets

Reservation services for show tickets

Reservation services for theatre tickets

Supplying tickets to enable holders to travel

Theatre ticket agency services

Theatre ticket booking services

Theatrical ticket agencies

Theatrical ticket agency services

Ticket agency services [entertainment]

Ticket agency services for entertainment events

Ticket booking services for travel

Ticket cancelling machines

Ticket cancelling machines

Ticket dispensers

Ticket information services for entertainment events

Ticket information services for shows

Ticket information services for sporting events

Ticket pouches

Ticket procurement services for entertainment events

Ticket procurement services for sporting events

Ticket reservation and booking services for entertainment, sporting and cultural events

Ticket reservation and booking services for recreational and leisure events, namely, {specify recreational or leisure event, e.g., fishing tournaments, music concerts, theatre shows, etc.}

Ticket reservation services (Concert -)

Ticket reservation services (Theatre -)

Ticket reservation services (Travel -)

Ticket reservation services for travel

Ticket stock

Ticket stock [printing paper]

Ticketing and event booking services

Ticketing services for travel

Tickets

Tickets (Instruments for punching -)

Travel and tour ticket reservation service

Travel and tour ticket reservation services

Travel assistance services, namely, arranging for the emergency replacement of airline tickets

Travel ticket reservation service

Travel ticket reservation services

Video lottery ticket terminals [dispensers]