.rio Registration and Sunrise Policies

2014 Nov 04

Empresa Municipal de Informática SA [IPLANRIO], the registry for .rio domains, requires all registrants to abide by the policies detailed below or any successor policy published at http://nic.rio, and any policies established by the Internet Corporation of Assigned Names and Numbers (ICANN), notably the IPLANRIO-ICANN agreement (https://www.icann.org/resources/agreement/rio-2014-02-27-en) and all documents incorporated by reference.

Unless otherwise noted, all policies below apply equally to sunrise and general availability periods.

1. Eligibility Policy

The .rio domain owner needs to be either:

- Legal entity incorporated in Brazil, with headquarters, branch, franchisee or licensee located in the city of Rio de Janeiro, with active record in "Cadastro Nacional das Pessoas Jurídicas – CNPJ/MF" of the Finance Ministry
- Individual with fixed address in the city of Rio de Janeiro, with active record in "Cadastro das Pessoas Físicas CPF/MF" of the Finance Ministry

A domain owner that loses eligibility to a .rio domain is subject to termination of DNS publication for the domain, and to domain removal, no matter domain expiration date.

2. Domain Name Policy

All of the below conditions need to be satisfied for a domain name within .rio:

- Be widely known in the city of Rio de Janeiro as being associated with the legal entity or individual, either being its own name or one of its services, products or brands;
- Can't make reference to unlawful activities:
- Can't be harmful to the Rio City public image.
- Must not be visually confusing with an already registered .rio domain name or a reserved name, which is defined by not considering the character "-" (dash) in the domain name and considering letters with tildes confusing with the same letter with no tilde, unless the registrant of the possibly confusing name is the same owner of the already registered name at registration time
- Must be valid according to ICANN .rio agreement and ICANN naming policies

3. Registration Data (WHOIS) Policy

Registration data shall always be real and valid information of the organization or individual that registered a .rio domain. Registration data will be verified off-line prior to activating a domain registration in the DNS (Domain Name System). If requested by IPLANRIO the registrant shall provide certified documents and or updated data in order to maintain WHOIS accuracy. Failing to provide timely responses for documents or data update requests can cause suspension (defined as the removal of domain publication within the DNS system) or cancelation of the domain.

Registration implies agreeing with legally binding, both civil and criminal, responsibilities for the domain; such responsibilities cannot be transferred to a third party. WHOIS privacy or proxy services are not allowed and not recognized; domains registered in the name of an organization will be considered to belong to such person or organization.

4. Usage of .rio domains

The registrant agrees to the following conditions of usage of .rio domains:

- Use the .rio domain only for lawful and non-abusive purposes.
- Do not use it to provide sub-domain services for any other organizations or individuals, taking full responsibility for all contents and services of all hostnames in such domain, no matter the DNS level.
- Make an website available at either <domain>.rio or www.<domain.rio>
- Provide substantial content at such website, which does not include by definition a generic, parking page, under construction or advertisements page.

For avoidance of doubt, IPLANRIO defines abuse as the bad, wrongful or excessive use of privileges or power including but not limited to:

- Botnet command and control (a command and control infrastructure to manage a group of infected computers that receives orders from unauthorized users(s) through the network)
- Child entrapment or abuse
- Distribution of child pornography
- Deployment of circular references within the Domain Name System (DNS) using resources of IPLANRIO, NIC.br and/or other Top Level Domains (TLDs)
- Fast flux hosting (rapidly changing DNS records in order to prevent detection or mitigation of an abuse)
- Phishing (unsolicited communication or Web page that poses as being from a known institution to trick users into disclosing personal, privileged or financial data)
- Sending unsolicited bulk messages thru electronic mail, forums, instant messaging, mobile messaging, social networks or comment boxes
- Theft of any online service
- Unlawful or fraudulent actions

• Willful distribution of malware (any kind of software that executes malicious action on a computer system, like virus, worms, bots, trojan horses and root kits)

5.Domain Transfer Policy

All .rio domains won't accept change of ownership, unless registrant can prove to IPLANRIO satisfaction that the change of ownership reflects a business transaction not only consisting of the domain name ownership change.

6. Glue Records Policy

Host records won't be allowed outside of domain objects. Glue records are only allowed as domain attributes and only allowed to be in-zone glue records (i.e, ns.example.rio for a example.rio domain) - When a domain is removed from publication all of its glue records are also removed, so no orphan glue records can exist.

When a domain is registered the supplied DNS servers are tested to validate proper authoritative response; the registration transaction requires previous DNS configuration. This prevents amplification attacks that could arise by setting DNS glue records to victim IP addresses.

If an IP address used to be a DNS server moves to a new delegated organization there might be undesirable traffic towards that address. Take action notices for such glue records, even they are not orphaned, will be accepted from the RIR (Regional Internet Registry) registered WHOIS contact for that address space.

As only in-zone non-orphan glue records are allowed, any evidence of a glue record being part of malicious conduct will be considered as malicious conduct of the domain it belongs to and will subject such a domain to anti-abuse or take action policies.

7. Abuse Handling Policy

Abuse detection response will be available by the e-mail box abuse@nic.rio to receive abuse, eligibility or misuse complaints.

For each abuse case one or more of these actions might apply:

- Remove DNS publication of the domain in cases where domain appears as only being used to exploit phishing, malware, botnet command and control, fast-flux hosting, DNS circular references, child pornography distribution, child abuse and entrapment
- Notice of abusive case to registrant;
- Notice of abusive case to registrar;
- Notice of abusive case to hosting provider(s);
- Notice of abusive case to appropriate computer incident response team;

Notice of abusive case to appropriate law enforcement authorities.

Preemptive measures like removing DNS publication could be enacted but will have collateral damages of such actions assessed prior to reaching such a decision.

8. Rights Protection Policy

.rio registration requires agreeing to all ICANN rights protection policies and all rights that are recognized by Brazilian laws.

9. Sunrise Registration Policy (only applicable to Sunrise)

Any organization eligible to a .rio domain may register a domain during Sunrise if the domain label and the organization also qualify for Trademark Clearing House (TMCH) Sunrise Services. Sunrise registrations require valid SMD (Signed Mark Data) files (with verified digital signature and not present on revocation list). Only trademarks from the Brazil jurisdiction are recognized, and this needs to be present in the SMD file. Trademarks from all classes of goods and services are allowed, but the organization still needs to show eligibility to a .rio domain.

If an eligible registrant is unable to register a domain due to lack of eligibility provisioning a support case must be filed with registrar that will relay the problem to IPLANRIO and its back-end registry service provider attention. Such cases will have expedited handling during Sunrise in order to allow registration before it ends, but registrants are encouraged to register as soon as Sunrise registrations start.

Sunrise registrations are granted to eligible organizations on a first-come-first-serve basis.

10. Sunrise Dispute Resolution Policy (SDRP) (only applicable to Sunrise)

IPLANRIO legal department will evaluate all disputes referred to sdrp@nic.rio, which can be either a dispute of a registration that was done and the dispute of a registration that was unable to proceed. Possible criteria to accepting a dispute include but are not limited to lack of proper trademark, lack of .rio eligibility, inaccurate registration data and undue prevention of registration. Possible response to disputes that are accepted include, but are not limited to, cancellation of registration, suspension of domain while curative measures are taken, extension of Sunrise period to accommodate for possible failures in eligibility checking. No fees are required for SDRP proceedings, unless outside expertise is deemed to be required for a specific proceeding to be handled.