.globo Registration and Sunrise Policies

2014 May 7

Globo Comunicação e Participações[GLOBO], the registry for .globo domains, requires all registrants to abide by the policies detailed below or any successor policy published at http://nic.globo.

1.   Eligibility Policy

Only GLOBO or its Affiliates, following the Affiliate definition from the .globo registry   agreement (http://www.icann.org/en/about/agreements/registries/globo) are eligible to register a .globo. domain. This policy applies equally to Sunrise period and General Availability period. Registry verifies eligibility checking Tax Payer ID of registrant organization against a pre-populated table at back-end registry service provider; if an eligible registrant is unable to register a domain due to lack of eligibility provisioning a support case must be filed with registrar that will relay the problem to GLOBO and its back-end registry service provider attention.

2.   Registration Data (WHOIS) Policy

Registrantion data shall always be real and valid information of the organization that registered a .globo domain. Registration data will be verified off-line prior to activating a domain registration in the DNS (Domain Name System). If requested by GLOBO the registrant shall provide certified documents and or updated data in order to maintain WHOIS accuracy. Failing to provide timely responses for documents or data update requests can cause suspension (defined as the removal of domain publication within the DNS system) or cancelation of the domain.

Registration implies agreeing with legally binding responsibilities for the domain; such responsibilities cannot be transferred to a third party without transferring the domain itself and such transaction reflected in the WHOIS data. WHOIS privacy or proxy services are not allowed and not recognized; domains registered in the name of an organization will be considered to belong to such person or organization.

3.   Usage of .globo domains

The registrant agrees to use the .globo domain being registered or renewed only for   lawful   and   non-abusive   purposes. GLOBO defines abuse as the bad, wrongful or excessive use of privileges or power including but not limited to:
•   Botnet command and control (a command and control infrastructure to manage a group of infected computers that receives orders from unauthorized users(s) through the network)
•   Child entrapment or abuse

- Distribution of child pornography
- Deployment of circular references within the Domain Name System (DNS) using resources of GLOBO, NIC.br and/or other Top Level Domains (TLDs)
- Fast flux hosting (rapidly changing DNS records in order to prevent detection or mitigation of an abuse)
- Phishing (unsolicited communication or Web page that poses as being from a known institution to trick users into disclosing personal, privileged or financial data)
- Sending unsolicited bulk messages thru electronic mail, forums, instant messaging, mobile messaging, social networks or comment boxes
- Theft of any online service
- Unlawful or fraudulent actions
- Unauthorized reproduction of works with third party rights
- Willful distribution of malware (any kind of software that executes malicious action on a computer system, like virus, worms, bots, trojan horses and root kits)

4.Domain Transfer Policy

All .globo domains won't accept change of ownership or cancellation without authorization from proper GLOBO corporate officials to prevent abusive transfer and/or cancellation.

5. Glue Records Policy

Host records won't be allowed outside of domain objects. Glue records are only allowed as domain attributes and only allowed to be in-zone glue records (i.e, ns.example.globo for a example.globo domain) - When a domain is removed from publication all of its glue records are also removed, so no orphan glue records can exist.

When a domain is registered the supplied DNS servers are tested to validate proper authoritative response; the registration transaction requires previous DNS configuration. This prevents amplification attacks that could arise by setting DNS glue records to victim IP addresses.

If an IP address used to be a DNS server moves to a new delegated organization there might be undesirable traffic towards that address. Take action notices for such glue records, even they are not orphaned, will be accepted from the RIR(Regional Internet Registry) registered WHOIS contact for that address space.

As only in-zone non-orphan glue records are allowed, any evidence of a glue record being part of malicious conduct will be considered as malicious conduct of the domain it belongs to and will subject such a domain to anti-abuse or take action policies.

6. Abuse Handling Policy

Abuse detection response will be available by the e-mail box abuse@nic.globo to receive abuse complaints. All abuse complaints will be considered to be possible breaches of contract and evaluated by GLOBO legal department.

Target service-level for abuse and take action complaints is to set a course of action within one week for all complaints. Abuse and take action complaints from law enforcement will be given priority and skip queues.

 For each abuse case one or more of these actions might apply:

• Remove DNS publication of the domain in cases where domain appears as only being used to exploit phishing, malware, bonnet command and control, fast-flux hosting, DNS circular references, child pornography distribution, child abuse and entrapment
• Notice of abusive case to registrant;
• Notice of abusive case to registrar;
• Notice of abusive case to hosting provider(s);
• Notice of abusive case to appropriate computer incident response team ;
• Notice of abusive case to appropriate law enforcement authorities.

Preemptive measures like removing DNS publication will only be done to prevent further damages to the Internet community or endangered individuals and will have collateral damages of such actions assessed prior to reaching such a decision.

7. Rights Protection Policy

.globo registrations need to be approved off-line prior to a domain registration being activated in the DNS . This allows GLOBO legal department to validate both that to the best of GLOBO's knowledge the domain does not violate rights that are recognized in the Brazilian jurisdiction (Brazil currently enforces Berne Convention, Nairobi Treaty, Paris Convention, Patent Cooperation Treaty, Phonograms Convention, Rome Convention, Strasbourg Agreement, UPOV Convention and WIPO Convention - TRIPS). At a minimum well known marks that have notoriety will be taken into account while analyzing the registration request, but GLOBO reserves the right to further search available marks databases. This policy applies equally to Sunrise period and General Availability period.

8. Sunrise Registration Policy

Any organization eligible to a .globo domain may register a domain during Sunrise if the domain label and the organization also qualifies for Trademark Clearing House (TMCH) Sunrise Services. Sunrise registrations require valid SMD(Signed Mark Data) files (with verified digital signature and not present on revocation list). Trademarks from all jurisdictions and from all classes of goods and services are allowed, but the organization still needs to show eligibility to a .globo domain.

If an eligible registrant is unable to register a domain due to lack of eligibility provisioning a support case must be filed with registrar that will relay the problem to GLOBO and its back-end registry service provider attention. Such cases will have expedited handling during Sunrise in order to allow registration before it ends, but registrants are sencouraged to register as soon as Sunrise registrations start.

If an eligible organization would like to use an specific registrar who hasn't signed an RRA (Registry Registrar Agreement) with GLOBO at that time, it should go through standard GLOBO corporate channels to suggest such registrar to be signed, preferably before the beginning of the Sunrise Period. RRA requires an eligible organization to sponsor the registrar accreditation process.

9.   Sunrise Dispute Resolution Policy (SDRP)

GLOBO legal department will evaluate all disputes referred to sdrp@nic.globo, which can be either a dispute of a registration that was done and the dispute of a registration that was unable to proceed. Possible criteria to accepting a dispute include but are not limited to lack of proper trademark, lack of .globo eligibility, inaccurate registration data and undue prevention of registration. Possible response to disputes that are accepted include, but are not limited to, cancellation of registration, suspension of domain while curative measures are taken, extension of Sunrise period to accommodate for possible failures in eligibility checking. No fees are required for SDRP proceedings, unless outside expertise is deemed to be required for a specific proceeding to be handled.